



June 2025

THE Gatekeeper NEWSLETTER

CASTLE HILLS

4th of July Freedom Festival

- Friday, July 4th - 9AM to 11AM
- Morning parade, bounce houses, food trucks, activities and more!
- Fireworks at dusk



Event Details

Date: July 4th, 2025

The Castle Hills Freedom Festival is held on July 4th every year, weather permitting. Should weather be a factor, the festival will be canceled, and there will be fireworks only the following evening

Time: 9AM - 11AM

The festival will kick off with the annual morning parade, which gathers at 8:30AM and starts at 9AM. *Historically the parade has gathered and started from Polser Elementary, but this may change this year—details will be communicated closer to the event.*

Location: 806 Lady of the Lake Blvd (Lake Avalon Park)

The festival is now exclusively held in Lake Avalon Park; activities and food trucks are no longer in the Village Shops

We Need Volunteers!

We could use some volunteer help for this year's Freedom Festival.

Do you have a child in a community program needing some service hours? Volunteer work?

This is a good opportunity to meet any obligations to those types of programs!

Please contact Susan Davis for more details!

sdavis2legal@gmail.com



CASTLE HILLS

Freedom Festival

July 4th, 9AM - 11AM

LAKE AVALON PARK

Morning Parade, Bounce Houses,
Food Trucks, Activities & More!

FIREWORKS AT DUSK



Primrose School
of Castle Hills



Providing compassionate care close to home
for the Lewisville Castle Hills community.



CARROLLTON
INJURY LAW



Ryan Klibert, Agent
972-820-5970
SFCastleHills.com

Thank you,
Event Sponsors!



CASTLE HILLS

2025 Events Sponsorship

Castle Hills is a 2,500-acre master-planned residential development with more than 5,000 single family homes, condos, and townhomes.

Our events take place in Lake Avalon, one of the largest and oldest parks in the community.

These events are free to attendees and include family -friendly activities, takeaways, and a variety of entertainment for all community residents.

The thousands of people who attend our events each year primarily hail from Castle Hills (located in Lewisville and Carrollton), with some attendees from surrounding cities including Frisco, Plano, and The Colony.



THE EVENTS

Sponsorship packages support the three biggest, and most attended events within Castle Hills yearly.

EASTER EGG HUNT

FREEDOM FESTIVAL

FALL FESTIVAL

SCAN ME



Kids Crafts SATURDAYS

9:30 AM - 10:30 AM
Queen Margaret Community Center
2501 Queen Margaret Drive
Lewisville, TX 75056

Limited
Quantity!
First Come,
First Served!

Children MUST be accompanied by parent.



SATURDAY, JUNE 14TH

Flag Day Wreath



SATURDAY, JUNE 21ST

Build a Wind Chime



Brought to you by the Castle Hills Events Committee & Legacy Southwest!



Littles & Co MINGLE

Play, Laugh & Connect!

Wednesday, June 25th
9:30AM - 10:30AM

Queen Margaret Community Center
2501 Queen Margaret Drive
Lewisville, TX 75056

More details coming soon!





Summer Construction

There are some construction projects scheduled for Castle Hills Elementary this summer that we wanted to make residents aware of. One of those projects will be on **Wednesday, June 25th, 2025** and helicopters must be used to life new A/C units to roof. This will likely be an all-day project, so expect noise and possible street detours from the school on this day.

2025
market days

Jan 4
Feb 1
Mar 1
April 5
May 3
June 7
July 5
Aug 2
Sept 6
Oct 4
Nov 1
Dec 6

10am-2pm
9am-1pm
10am-2pm

personalpersonalinjury.com



**WE PUT PERSONAL BACK
INTO PERSONAL INJURY LAW**

Wanna Get Involved? Join the Castle Hills Landscape Committee!

In an effort to get residents more involved in their community, we are continuing to form committees, focused on specific aspects of Castle Hills that residents have an interest in, such as the Events Committee, and Mail Delivery Committee. We are now looking to establish a Castle Hills Landscape Committee.

For those wishing to be more hands on, this opportunity is a great way to contribute to your community!

This committee gives you the opportunity to help shape the outdoor spaces in your neighborhood—whether it's beautifying common areas and entrances, selecting plant varieties, or ensuring maintenance plans are in place and followed.



To accommodate this we are implementing a Castle Hills Landscape Committee!

Whether it's selecting plants, designing common areas, or ensuring proper maintenance, the committee helps create an inviting and beautiful environment for residents to enjoy.

This committee will work along side the HOA management company to aid in routine inspections of community common areas, inspect the grounds and landscaping conditions, come up with suggestions and work together to maintain the desired look within a set budget.

If you're passionate about landscaping, joining this committee sounds like a perfect fit!

If you are interested in joining this committee, please reach out to us at: hoa@castlehills.org



CHAT & DO BATTLE WITH YOUR NEIGHBORS!

Every 1st & 3rd Thursday of the month, 1PM-3PM

Queen Margaret Community Center
2501 Queen Margaret Drive
Lewisville, TX 75056



Brought to you by the Castle Hills Events Committee & Legacy Southwest!

It's Pool Season!

Pool Memberships are on sale now at the community center:

2501 Queen Margaret Drive
Mon-Sat: 9AM-5PM
972-899-7500

Access to the pools requires the submission of an application (online or hardcopy), key-fobs and the purchase of a pool membership. The application is available for download in the main email *The Gatekeeper* came through, and in your resident portal through CINC Systems.

Skip The Line!

Submit your completed pool application online to: communitycenter@castlehills.org

After the completed application is received, you will get a follow-up email with instructions on obtaining your pool membership and key-fobs. This allows the community center staff to prepare your pool ID cards and paperwork ahead of time. They will notify you when your packet is ready for pick up.

When notified, you will pick up your pool packet and submit payment at the Queen Margaret Community Center.

**Walk-ins are welcomed but may be subject to a wait time as residents who pre-submitted their application will be processed first.*



Pricing for 2025:

- **\$100 - Single/Couple:** Up to 2 family members, one of which being at least 18 years of age
- **\$160 - Family:** Up to 6 family members that are full time residents at the address listed on the application

**Each additional beyond 6 members is \$15 each*

For In Person, Please Remember to Bring:

- **Check & Money Order ONLY** for pool membership payment. **NO CASH!**
- **Proof of Residency in Castle Hills** (if you are leasing you will need to bring a copy of your lease, or written authorization from your landlord for you to access the amenities)
- **Last year's Picture ID Cards & Key Fobs** (if applicable)

**Residents must be current on their HOA dues to purchase a pool membership*

Pool Locations

- | | |
|-----------------------------|--------------------------|
| ♦ 2501 Queen Margaret Drive | ♦ 201 Anna Avenue |
| Closed: Mondays | Closed: Wednesdays |
| ♦ 701 Sword Bridge Drive | ♦ 700 Proud Knight Lane |
| Closed: Tuesdays | Closed: Thursdays |
| ♦ 2010 Joyous Circle | ♦ 1714 Lady Bettye Drive |
| Closed: Tuesdays | Closed: Fridays |

**Pool closures exclude major holidays.*



NEW: Pay Online!

Payments can also now be made online through your resident portal to your property account.



CASTLE HILLS SCHOOLS FOUNDATION PROGRAMS

2025 COLLEGE SCHOLARSHIP PROGRAM APPLICATIONS NOW AVAILABLE!

The Castle Hills Schools Foundation currently has a College Scholarship Program for Castle Hills property owner's children attending college. This program is based on credit hours earned and is paid in arrears. The 2025 Distribution is for fall 2024, spring and summer 2025 semesters. *Applications become available annually on May 31 and must be submitted by September 1, 2025, of each year.* An application can be obtained by sending an email request to Hello@ch-sf.org, downloaded from ch-sf.org or in person at 4400 State Highway 121, Suite 900, Lewisville, TX 75056.

ALSO, DID YOU KNOW...

that the Castle Hills Schools Foundation makes annual contributions to public and private non-profit schools that Castle Hills property owner's children attend? These contributions supplement the school's budget which allows the school to enhance the educational experience your children receive. Schools that received contributions in the spring of 2025 are:

- Castle Hills Elementary
- Coram Deo Academy
- Founders Classical Academy
- Founders Classical Academy Flower Mound
- Greenhill School
- Harmony School of Science
- Hebron 9th Grade Center
- Hebron High School
- Independence Elementary
- Indian Creek Elementary
- iUniversity Prep
- Jesuit Dallas
- John Paul II High School
- Killian Middle School
- Lakeland Christian Academy
- Legacy Christian Academy
- Mary Immaculate School
- Memorial Elementary School
- Prestonwood Christian Academy
- Prince of Peace Catholic School
- Prince of Peace Christian School
- Shelton School
- Trinity Christian Academy
- Trivium Academy
- Ursuline Academy

If your child attends a school that is not listed above, please email the school's name and address to: Hello@ch-sf.org and we will contact them requesting the information needed to receive a distribution.

If you have any questions, please email Hello@ch-sf.org or call 972-410-6517.

**Please note that the Castle Hills Schools Foundation is a separate entity from the Castle Hills Residential Association (HOA) and you must contact the Foundation directly for any inquiries or submissions.*

ASSISTED LIVING & MEMORY CARE

NOW PRE-LEASING

Secure Your Loved One's Future with Compassionate Care & Vibrant Living

Discovery Village has long been a trusted name in Independent Living. We're now expanding with a new Assisted Living community with a Memory Care neighborhood offering expert care in a family-like environment that prioritizes comfort, safety, and connection.



Community

- Private 1 or 2 bedroom Apartments
- 24/7 Licensed Care & Support
- Specialized Memory Care Program
- Chef-Prepared Meals & Engaging Activities

Who We'll Serve

- Seniors who need help with daily living (bathing, medication, mobility)
- Individuals with memory conditions like Alzheimer's or dementia

Why Choose Us?

- Family-like environment
- Personalized care plans
- Safe, secure campus
- On-site events, daily activities, and physical therapy on campus



Schedule a tour today and discover the difference at Discovery Village

Contact Us:

(972) 482-4774

discoveryvillages.com

 **FIFTH GEAR | AUTO REPAIR**

SATELLITE SERVICE

CENTER

PREMIUM

AUTO REPAIR



Our Satellite Centers are built for **convenience** and **care**. Here's what to expect:

- ✓ Free Pickup & Drop-Off
- ✓ ASE Certified Techs
- ✓ Shuttle Service Available
- ✓ Dealership Alternative
- ✓ 3 Year/36,000 Mile Warranty

**Schedule
Service**



2560 King Arthur Blvd #136,
Lewisville, TX 75056
(469) 251-1830

Mon - Fri | 8 - 6PM

fifthgear.biz

CASTLE HILLS AMENITIES

Queen Margaret Community Center

2501 Queen Margaret Drive

Lewisville, TX 75056

Monday - Saturday: 9AM-5PM

communitycenter@castlehills.org

972-899-7500

- ◆ Access Key-Fobs
- ◆ Banquet Room Rentals
- ◆ Sports Courts, Sports Fields Reservations & Access Codes
- ◆ Pool Memberships (during pool season)
- ◆ Community Garden Plot Rentals
- ◆ Driving & Park Maps
- ◆ General Information & Forms
- ◆ Lost & Found

Amenity Center Locations

◆ 2501 Queen Margaret Drive

(Only Staffed facility)

Workout Room, Game Room, Community Library, Pool, Banquet Room, Playground, Basketball, Pickleball & Tennis Courts

◆ 701 Sword Bridge Drive

Workout Room, Pool & Playground

◆ 2010 Joyous Circle

Workout Room, Pool & Playground

◆ 201 Anna Avenue

Workout Room, Pool, Banquet Room, Playground, Basketball & Sand Volleyball Courts



How Do I Get Amenity Access?

Access to the workout rooms and pools (during pool season with purchase of a pool membership) is with a key-fob.

Key-fobs can be obtained from the Queen Margaret Community Center.

Each estate is allowed a maximum of two (2) active key-fobs. Residents get the first one (1) at no charge. An additional or replacement fob is \$20 check or online payment only.

Resident's must be current on their dues in order to obtain and maintain amenity access.

If you are leasing, we will need your leasing details and the amenity access authorization form completed.

Pool Access

Pool season is April 1st - October 31st, and access requires a key-fob, and the purchase of a pool membership.

Memberships go on sale April 1st, and can be purchased at the community center, or processed and paid for online through the resident portal.

◆ 700 Proud Knight Lane

Workout Room, Pool, Banquet Room & Playground

◆ 1714 Lady Bettye Drive

Workout Room, Pool, Playground & Obstacle Course

◆ Sand Volleyball Court

Located in Castle Hills Northpointe at Sir Kelly Street and Dragon Banner Drive

◆ Disc Golf Course

Located in Castle Hills Southwest: Take Ivory Horn Drive, then right on Dame Carol Way

**Workout room hours are from 5AM - 11PM, seven days a week*

**All Castle Hills parks close at dusk; temporary lighting is not permitted.*

Sports Fields Reservations

The sports fields are for the use of Castle Hills residents only.

Residents must be current on their HOA dues to reserve a field.

Fifty percent of the rosters must be Castle Hills residents.

The fields are for youth practice. Officiated games and league play are not permitted at any time.

The seasons are as follows:

- **February 10th: Spring Season** (March-April-May)
- **May 10th: Summer Season** (June-July-August)
- **August 10th: Fall Season** (September-October-November)
- **November 10th: Winter Season** (December-January-February)

-The deadline to have applications submitted is the 10th of the month prior to the start of the season

-Applications received after these dates will be processed on a space available basis for the current or next upcoming season.

-Applications received by the deadline date, will have scheduling conflicts resolved using a lottery method.

-Applications can be emailed to communitycenter@castlehills.org or dropped at: 2501 Queen Margaret Drive



The fields are for the use of community resident youths only.

***If you see anyone using the fields that should not be,
please call patrol at 214-274-2057***



Castle Hills Mail Delivery

New residents will need to contact the mail center to get their mail delivery set up.

701 Sword Bridge Drive

Lewisville, TX 75056

(972) 899-0030

chmc@castlehills.org

Monday-Friday: 9AM-5PM

Saturday: 10AM-3PM



How Castle Hills Mail Delivery Works

USPS delivers mail/packages to each resident's mailbox at the Sword Bridge Mail Center. The Castle Hills mail staff pulls the mail to deliver to each resident's home the following day. Items such as certified and registered mail requiring a signature will need to be picked up at either: the Colony Post Office (Lewisville residents) or the Carrollton Post Office (Carrollton residents).

Every effort is made to deliver packages the same day they are received. The Castle Hills Mail Center will also hold your mail for vacations and re-deliver to you upon your return home.



If you are expecting a package delivery, please:

1. **Leave your front porch light on during the evening**
2. **Make sure your address number is visible from the street.**

These simple items will assist all mail center personnel to efficiently and accurately deliver your items.

Account Payment Methods

Residents have a variety of payment methods for the annual assessment, or any other charges that may need to be paid on their accounts.

Below are instructions for each of the available payment methods for Castle Hills.



Pay Online (Credit/Debit Card or ACH)

The Castle Hills Residential Association, Inc. web portal is available through CINC Systems for accessing and updating your information, viewing your account/balances, make online payments, and more.

Visit lswpm.cincwebaxis.com and follow these steps to get started:

1. Select **Sign In** at the upper right corner.
2. Click **Create Account** at the bottom right.
3. Enter your property details into the form.
4. Once registration is confirmed, you'll receive an email with a link to set your password.
**Please allow 24 hours for your registration to be validated by Legacy Southwest.*



Please note, there is a processing fee of 3.25% for credit cards, and \$2.99 for e-check.

A short video on how to register can be found at: <https://www.youtube.com/watch?v=gyveFNCiGNA>

Bill Pay Through Your Bank

How to Make Payments Through Your Bank's Online Bill Pay

When setting up payments through your bank's online bill pay service, please use the following details:

- ♦ **Payee Name:** Castle Hills Residential Association, Inc.
- ♦ **Payee Address:** c/o Legacy Southwest Property Management, PO Box 294047, Lewisville, TX 75029-4047

Mailing In Your Payment

How to Pay by Check (Lockbox Payment)

1. **Write a Check Payable To:** Castle Hills Residential Association, Inc.
2. **Include on the Check:** Your property address to ensure the payment is properly applied.
3. **Mail Your Payment To Legacy Southwest:** Castle Hills Residential Association, Inc.
c/o Legacy Southwest Property Management
PO Box 294047, Lewisville, TX 75029-4047

**Scan the QR code to download
the homeowner app!**



Drop Off Payment

Residents may also drop off payments (check or money order only - **NO CASH**) in person at any of the below locations.

- | | | |
|---|---|--|
| ♦ <u>Castle Hills HOA Office</u> 2520 King Artur Blvd, Ste #200 Lewisville, TX 75056 Monday—Thursday: 9AM— 5PM Friday: 9AM— 3PM *Drop box available 972-410-6614 / hoa@castlehills.org | ♦ <u>Community Center</u> 2501 Queen Margaret Drive, Lewisville, TX 75056 Monday—Saturday: 9AM— 5PM *Drop box available 972-899-7500 / communitycenter@castlehills.org | ♦ <u>Legacy Southwest</u> 5600 Tennyson Pkwy, Ste #270 Plano, TX 75024 Monday—Thursday: 9AM— 5PM Friday: 9AM— 3PM 214-705-1615 / generaloffice@legacysouthwestpm.com |
|---|---|--|

COMPLIANCE CORNER

Fence Maintenance

On The Fence About Your Fence?

To ensure longevity and aesthetic appeal, your fence should be regularly inspected and maintained as needed when it comes to consistent color, and overall structural integrity to ensure your fence is in good, safe condition.

The life expectancy of a fence is about 3 years.

This may not seem like a long time, but a fence endures quite a lot with constant exposure to the outdoors: wind, rain, hail & the Texas sun

(whew!). Just like a car, your fence gets worn out and needs routine maintenance, or to even be replaced eventually.

Should you decide to replace your fence, the replacement requires advanced approval by Castle Hills residential Architectural Review Committee.



Cleaning Before Staining

Neglecting to clean the fence prior to staining can result in the grime and build up showing through your new stain, ultimately making the fence look like it has not been stained, and prevents that solid, consistent color throughout the fence. All fences must be cleaned prior to staining to avoid this.

We do not recommend a specific brand or color of stain; however, the finished fence must be a consistent, solid, medium brown.

Jae Yong | Compliance Officer, *Castle Hills*

compliance@castlehills.org

214-705-1615, ext. 303

Committee & Group Contacts

Castle Hills Events Committee

Castle Hills Landscape Committee

LaTonya Coleman & Krissy Kelly: hoa@castlehills.org

Castle Hills Linkedin.com Group

Bruce Goldberg: brucegoldberg@gmail.com

www.facebook.com/groups/castlehillscommunity

Pickleball & Tennis Friends!

Are you an adult age 21 and over looking to play pickleball with neighbors and fellow pickleball enthusiasts? Join the Facebook Community "Castle Hills Pickleball & Tennis" and get into the game! It's about Family, Friends, Fitness and Fun!

If you are a homeowner in Castle Hills, join the Facebook Page, "**Castle Hills Courtside Discussion Forum - CH Homeowners**" for updates and general information on improvements regarding the tennis, basketball and pickleball courts.

Residential Architectural Review Committee

Meet every 2nd & 4th Monday of the month to review resident modification applications.

If interested in being on the committee, please email: hoa@castlehills.org

Riverstone Ministry

Castle Hills Bible Study
riverstoneministry.com

For more information contact: sarahdawnnelson@hotmail.com

Tennis Men's Casual Doubles

Every other Saturday 9-11 am, Courts 3 & 4

Phil Kessler: 214-536-7566, philkessler@yahoo.com

<https://www.facebook.com/groups/castlehillscommunity>

To add or edit your group contact on this page, email:

krissy.kelly@castlehills.org



Children's Play Groups

The following are the current play groups by age:

Castle Little of Castle Hills: Born August 2019 - August 2020

Jennifer Fiske, jennfiske@yahoo.com

<https://www.facebook.com/groups/136638321623075/>

Castle Hills Little Lords and Ladies—Born August 2021-August 2022

https://www.facebook.com/groups/840178121068656/?ref=share_group_link

Castle Hills Explorers" Born August 2020 - August 2021

<https://www.facebook.com/share/g/S71j9jDa27iC7vXA/>

Facebook Groups

Facebook Groups (2025-2026 School Year)

12th Grade - "Castle Hills Class of 2026"

11th Grade - "Castle Hills Class of 2027"

10th Grade - "Castle Hills Class of 2028"

9th Grade - "Castle Hills Class of 2029"

8th Grade - "Castle Hills Class of 2030"

7th Grade - "Castle Hills Class of 2031"

6th Grade - "Castle Hills Class of 2032"

5th Grade - "Castle Hills Class of 2033"

4th Grade - "Castle Hills Class of 2034"

3rd Grade - "Castle Hills Class of 2035"

2nd Grade- "Castle Hills Class of 2036"

1st Grade - "Castle Hills Class of 2037"

Kindergarten - "Castle Hills Class of 2038"



Do you have a play group to add or update?

Please email Krissy Kelly below to update or add play group information to this page:

krissy.kelly@castlehills.org

CASTLE HILLS

VILLAGE SHOPS & PLAZA

DINING

| | |
|-------------------------|---------------------------------|
| Hills Cafe | <i>Breakfast & Lunch</i> |
| Kanzi | <i>Sushi & Hibachi</i> |
| MoonGlow | <i>Japanese Fusion</i> |
| PI.E 3.14 | <i>Everyday Eatery</i> |
| Ramen Akira | <i>Japanese Ramen</i> |
| Sophia's Kitchen | <i>Coffee, Breakfast, Lunch</i> |
| T.B.D. Kitchen | <i>Latin Cuisine</i> |
| The Grind | <i>Burger Bar + Tap Room</i> |
| The London Baker | <i>A Premier Bake House</i> |
| Z's Wok | <i>Chinese Cuisine</i> |

SHOPS & SERVICES

Academy of Ivy Art
Alloy Personal Training
ALH Design Gallery
Atchley Chiropractic Centers
Castle Hills Dental
Castle Hills Taekwondo America
Castle Spirits
Creative Soul Music School
Dino Kidz
Edward Jones
Estilo Concept Store
Farmers Insurance
Generations Salons
Kiddie Academy
Kim's Tailor
King Nails & Spa
Liberty Postal
Platinum Pilates
The Reading Ranch
Renee Mears Realtors
The Dallas Conservatory
Tide Cleaners
Village Market

DIRECTORY & EVENTS



CastleHillsVillageShops.com

RETAIL FOR LEASE
OFFICE FOR LEASE & SALE

Contact Lincoln at 214-740-4333

COMING SOON

Village Arcade + Bar
Cabinetry & Co.

Community Contacts & Information

Castle Hills HOA

2520 King Arthur Blvd, Ste #200
Lewisville, TX 75056
972-410-6614
hoa@castlehills.org

Castle Hills Mail Center

700 Sword Bridge Drive
Lewisville, TX 75056
972-899-0030
chmc@castlehills.org

Community Center

2501 Queen Margaret Drive
Lewisville, TX 75056
972-899-7500
communitycenter@castlehills.org

Castle Hills Patrol

214-274-2057

Architectural Review Committee (ARC)

hoa@castlehills.org

City of Carrollton (Water/Trash)

972-466-3120

Republic Services (Lewisville Trash)

972-316-0789

City of Lewisville Water Billing

972-219-3440

Vector Security Monitoring

817-424-3838

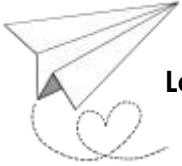
CoServ Gas & Electric

800-274-4014

Atmos Energy

888-286-6700

HOA Contacts For Inquiries & Concerns



HOA Office, General Contact
hoa@castlehills.org / 972-410-6614

LaTonya Coleman, Resident Coordinator
latonya.coleman@castlehills.org

Jae No, Compliance Officer
compliance@castlehills.org / 214-705-1516 EXT 303

Krissy Kelly, Assistant Association Manager
krissy.kelly@castlehills.org

Kristen Fritz, Senior Association Manager
kristen.fritz@castlehills.org

Construction Hours in Castle Hills:

Mon-Fri: 7AM-7PM

Sat: 8AM-6PM

Sun & Major Holidays:
-NONE-

**If you observe construction
outside of these hours, con-
tact Castle Hills Patrol.*

Castle Hills CCRs & Guidelines

These documents and more are available electronically through your resident portal account on CINC Systems: lswpm.cincwebaxis.com

Mandatory HOA/Annual Assessment

Castle Hills is an HOA community and all residents pay an annual assessment that is invoiced at the end of the year, and is due January 1st every year.

Not Residing in the Neighborhood?

If you own a Castle Hills property, but do not live in the neighborhood, it is your responsibility to provide us with a current mailing address to ensure you receive important community notices and invoices.

ARC Approval & Application

Any changes or additions made to the property, including but not limited to, re-roofing, fence replacement, landscape borders or pool installations, must be approved prior by the ARC to ensure the work is done correctly and maintains the integrity of the property and the aesthetic appeal of the community.

The application is available on your resident portal or you may request a copy at: hoa@castlehills.org

Who To Contact?

Community Directory & Information

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Castle Hills Master Association

- ♦ Amenity centers and their grounds (pools, workout rooms, sports courts, playgrounds, etc.), account status, ledger copies, document requests, etc.
Castle Hills HOA: (972) 410-6614
hoa@castlehills.org
- ♦ Amenity Access, Banquet Room Rentals, Sports Fields & Courts Reservations
Community Center: (972) 899-7500
communitycenter@castlehills.org
- ♦ Architectural Review Committee (ARC): hoa@castlehills.org
- ♦ Compliance Concerns: compliance@castlehills.org / (214) 705-1615 x303
- ♦ Mail Set Up & Delivery: (972) 899-0030
chmc@castlehills.org



The Castle Hills HOA office hours are as follows:

Monday - Thursday: 9AM-5PM

Friday: 9AM-3PM

The community center and mail center hours are the same.

City of Lewisville

- ♦ Streets, Sidewalks & Screening Walls: (972) 219-3510
- ♦ Report Water Leak Or Sewer Issue: (972) 219-3510
- ♦ Animal Services: (972) 219-3478
- ♦ Hazardous Waste: (972) 219-3699
- ♦ Code Enforcement: (972) 219-3480 **Not applicable to HOA rules*

Streetlights

- ♦ **CoServ Electric** is responsible for Street Light additions, replacement & repairs
800-274-4014 (press #4, then #5 for repair & maintenance)

Trash Pick Up & Receptacles

- ♦ **Republic Services** for Lewisville residents: (972) 316-0789
- ♦ **City of Carrollton** for Carrollton residents: (972) 466-3120

Fishing in Castle Hills

- ♦ A fishing permit from Denton County is required
- ♦ Ponds are catch and release only; **NO SWIMMING**
- ♦ Fishing is only permitted at Lake Avalon, Merlin's Ponds & Boot Park - ponds located on golf course property **ARE NOT** available to the public for fishing.



LOST AND FOUND

Lose a bike? Sporting equipment? Your keys?

Just a reminder that the Queen Margaret community center has a 'lost and found'.

You can always call and inquire if a lost or misplaced item has been turned in to them.

They get quite a few items and can only hold on to them for 90 days due to lack of storage.

Be sure have them on your contact list should you find you've misplaced an item.

Have something to add to the newsletter? Do you pet sit, baby sit or house sit? Do you offer other services such as tutoring or teaching in the community?

Are there school events, activities or student achievements you'd like to share?

Please email Krissy Kelly to include any of the above in the newsletter.

krissy.kelly@castlehills.org

