

March 2025

THE Gatekeeper NEWSLETTER

Easter Egg Hunt

Saturday, April 12th @ Lake Avalon Park

The 0-3 age group will start promptly at 10AM and the other age groups (4-6 and 7-10) will start about 5 minutes later. This gives parents of the little ones time to assist them during their hunt prior to the others starting.

The Easter Bunny is sure to make an appearance, so bring your smiles and cameras!

Kiddos will need to bring their own baskets for hunting. Before you leave, please empty the contents of the plastic eggs in your baskets and leave the plastic eggs in one of the containers by the Easter Bunny so we can recycle and use them again next year.

If you don't leave the plastic eggs the day of the event, you can drop them off at the Community Center at 2501 Queen Margaret Drive during their business hours.

Can't wait to see you there! Happy hunting!



We Need Your Hands!

The community center staff could use some help with stuffing eggs for this year's Easter Egg Hunt.

Do you have a child in a community program needing some service hours? Volunteer work?
Or just idle energy in general?

This is a good opportunity to meet any obligations to those types of programs, and to give back to the community overall.

Please contact the community center staff for more information and specifics!



One-Time Waiver of Certain Delinquent Fees

The Board of the Castle Hills Residential Association and Legacy Southwest Property Management have heard your concerns.

Despite best efforts to inform the community, relay important transition information and changes residents could expect (such as a new payment platform, delinquency process, fees, collections, etc.), the perfect storm of the Annual Assessment Due Date, Management Transition Date and Account Balance Import into the new Platform, CINC Systems, has led the Board to approve a one-time waiver of interest and delinquent fees from delinquent 2025 Annual Assessments and 2024 Special Assessments.



- If you have already brought your Delinquent Accounts current and paid the Interest and Delinquent Fees, you will receive a credit on your account for those paid fees.
- If you have already brought you Delinquent Accounts current but did not pay the Interest and Delinquent Fees, you will see a reversal of those fees on your account.

The Collection Fee of \$25 is a Legacy Southwest Property Management fee for processing delinquent accounts and issuing notice of delinquency. This fee will not be waived.

Please reach out to our office if you have questions!

hoa@castlehills.org

972-410-6614



On The Go? No Problem! Download The Homeowner App!

Have easy, and immediate access to your account through CINC Systems by downloading the homeowner app by either scanning the below QR code, or you can go to the Legacy Southwest website : [Home - Castle Hills Residential Association, Inc. 146 - Frisco, TX](https://www.castlehillshill.com)



CASTLE HILLS



LEGACY SOUTHWEST
PROPERTY MANAGEMENT



CINC Systems

Account Payment Methods

Residents have a variety of payment methods for the annual assessment, or any other charges that may need to be paid on their accounts.



Below are instructions for each of the available payment methods for Castle Hills.



Pay Online (Credit/Debit Card or ACH)

The Castle Hills Residential Association, Inc. web portal is available through CINC Systems for accessing and updating your information, viewing your account/balances, make online payments, and more.

Visit lswpm.cincwebaxis.com and follow these steps to get started:

1. Select **Sign In** at the upper right corner.
2. Click **Create Account** at the bottom right.
3. Enter your property details into the form.
4. Once registration is confirmed, you'll receive an email with a link to set your password.
**Please allow 24 hours for your registration to be validated by Legacy Southwest.*



Please note, there is a processing fee of 3.25% for credit cards, and \$2.99 for echeck.

A short video on how to register can be found at: <https://www.youtube.com/watch?v=gyveFNCiGNA>

Bill Pay Through Your Bank

How to Make Payments Through Your Bank's Online Bill Pay

When setting up payments through your bank's online bill pay service, please use the following details:

- ♦ **Payee Name:** Castle Hills Residential Association, Inc.
- ♦ **Payee Address:** c/o Legacy Southwest Property Management, PO Box 294047, Lewisville, TX 75029-4047

Mailing In Your Payment

How to Pay by Check (Lockbox Payment)

1. **Write a Check Payable To:** Castle Hills Residential Association, Inc.
2. **Include on the Check:** Your property address to ensure the payment is properly applied.
3. **Mail Your Payment To Legacy Southwest:** Castle Hills Residential Association, Inc.
c/o Legacy Southwest Property Management
PO Box 294047, Lewisville, TX 75029-4047

Drop Off Payment

Residents may also drop off payments (check or money order only - **NO CASH**) in person at any of the below locations.

- | | | |
|---|---|---|
| ♦ <u>Castle Hills HOA Office</u>
2520 King Artur Blvd, Ste #200
Lewisville, TX 75056
Monday—Thursday: 9AM— 5PM
Friday: 9AM— 3PM
*Drop box available
972-410-6614 / hoa@castlehills.org | ♦ <u>Community Center</u>
2501 Queen Margaret Drive,
Lewisville, TX 75056
Monday—Saturday: 9AM— 5PM
*Drop box available
972-899-7500 /
communitycenter@castlehills.org | ♦ <u>Legacy Southwest</u>
8668 John Hickman Pkwy, Ste #801
Frisco, TX 75034
Monday—Thursday: 9AM— 5PM
Friday: 9AM— 3PM
214-705-1615 /
generaloffice@legacysouthwestpm.com |
|---|---|---|

BINGO & ★ BANTER ★

Micro-Event
Alert!

Join us for our first ever micro-event!

Brought to you by the Castle Hills Events Committee & Legacy Southwest!

CHAT & DO BATTLE WITH YOUR NEIGHBORS!

Thursday, March 20th, 1PM-3PM

Queen Margaret Community Center

2501 Queen Margaret Drive

Lewisville, TX 75056



This will be a reoccurring micro-event, taking place every 1st & 3rd Thursday of each month, so mark your calendars!

KIDS CRAFTS SATURDAYS



FIRST COME,
FIRST SERVED!

BRING YOUR KIDDOS BY FOR FREE
ARTS & CRAFTS!

From 9:30AM-10:30AM at the
Queen Margaret Community Center:
2501 Queen Margaret Drive
Lewisville, TX 75056

Parents are REQUIRED to be in attendance with their children.

SATURDAY, MARCH 15TH

St. Patrick's Day Craft



SATURDAY, MARCH 29TH

Rock Painting



Brought to you by the Castle Hills Events Committee & Legacy Southwest!

SPRING IS IN THE AIR

And So Are Seasonal Allergies!



March brings warmer weather, longer days—and for many, the return of seasonal allergies. If you find yourself reaching for tissues more often this time of year, you're not alone! Here's what you need to know.

What Causes Spring Allergies?

Pollen from trees, grass, and flowers fills the air, triggering sneezing, congestion, itchy eyes, and sinus pressure. Windy days can make symptoms worse by spreading allergens far and wide. Other common triggers include mold spores, dust, and pet dander, which can linger indoors even after winter.

Managing Allergy Symptoms

To reduce exposure, check daily pollen counts and limit outdoor activities when levels are high. Keep windows closed and use air purifiers indoors. After spending time outside, change clothes and shower to remove pollen.

What Can You Do?

Over-the-counter allergy medications, such as antihistamines and decongestants, can provide relief from symptoms. It's also helpful to talk with your doctor for personalized advice and treatment options.

Dr. Fernando Devalos Jr. is a board-certified family physician at Castle Hills Medical Group. He earned his undergraduate degree from UT Austin and completed his residency at UT Southwestern Medical Center. For 11 consecutive years, Dr. Devalos has been nominated for the D Magazine Best Doctor award. He and his family reside in Castle Hills. Castle Hills Medical Group, located within Carrollton Regional Medical Center, provides primary care for the Carrollton community and nearby areas.

Pool Season 2025

April 1st - October 31st



Pool season is right around the corner!

Access to the pools requires submission of an application, key-fobs and purchase of a pool membership.

There will be online applications available as well as walk-in options at the community center for pool membership purchases.

More information and pricing for 2025 will be available in the April edition of *The Gatekeeper*.

If you are leasing, you will need to obtain and submit written authorization from your landlord to access the amenities.

As a reminder, owners must be current on their dues to purchase a pool membership, and maintain amenity access.



Pool Locations & Closure Days

- ◆ 2501 Queen Margaret Drive

Closed: Mondays

- ◆ 701 Sword Bridge Drive

Closed: Tuesdays

- ◆ 2010 Joyous Circle

Closed: Tuesdays

- ◆ 201 Anna Avenue

Closed: Wednesdays

- ◆ 700 Proud Knight Lane

Closed: Thursdays

- ◆ 1714 Lady Bettye Drive

Closed: Fridays

Pool closures exclude major holidays.

Castle Hills Job Opportunity

The Castle Hills Master Association has a part time position available at the Community Center located at 2501 Queen Margaret Drive.



- Regular hours are Monday-Saturday, from 9:00 am to 5:00 pm.
- The position is for two, to four days a week, Monday-Saturday.
- Candidate must also have flexibility to work at least two Saturdays a month.
- Previous customer service experience is preferred.
- Each candidate must be detail oriented, dependable, a quick learner, enjoy working with people, possess excellent problem solving and communication skills, and have basic computer skills with knowledge of MS Word and Excel.
- Each individual must be self-motivated and work well independently as well as with a team.

If you are interested in applying for this position, please contact Karen Eversgerd at 972-899-7500 or karen.eversgerd@castlehills.org



CASTLE HILLS
VILLAGE SHOPS & PLAZA

Outdoor Market
First Saturdays

2025 market days

Jan 4	10am-2pm
Feb 1	
Mar 1	
April 5	9am-1pm
May 3	
June 7	
July 5	
Aug 2	
Sept 6	10am-2pm
Oct 4	
Nov 1	
Dec 6	

CASTLE HILLS

2025 Events Sponsorship

Castle Hills is a 2,500-acre master-planned residential development with more than 5,000 single family homes, condos, and townhomes.

Our events take place in Lake Avalon, one of the largest and oldest parks in the community.

These events are free to attendees and include family -friendly activities, takeaways, and a variety of entertainment for all community residents.

The thousands of people who attend our events each year primarily hail from Castle Hills (located in Lewisville and Carrollton), with some attendees from surrounding cities including Frisco, Plano, and The Colony.



THE EVENTS

Sponsorship packages support the three biggest, and most attended events within Castle Hills yearly.

EASTER EGG HUNT

FREEDOM FESTIVAL

FALL FESTIVAL

SCAN ME



2025 Sponsorship Packages

Benefits:

	GOLD \$3,000	SILVER \$1,500	BRONZE \$500	FRIENDS \$250
Be part of "Sponsors Alley" at events - offer activities and giveaways for attendees	✓			
Host one exclusive micro-event for the community in the largest banquet room amenity	✓	✓		
One "Get to Know Your Sponsor" feature email blast for your business	✓	✓	✓	
Two free mailer distributions through the Castle Hills Mail Center	✓	✓	✓	✓
Two full-page ads in the monthly electronic newsletter, <i>The Gatekeeper</i>	✓	✓	✓	✓
Logo visibility as a Castle Hills event sponsor in the monthly newsletter <i>The Gatekeeper</i> and other platforms	✓	✓	✓	✓

If you have questions about these offerings, please email krissy.kelly@castlehills.org

CASTLE HILLS

Sponsorship FAQs

I'm In! Now What?

- **Step 1:** Complete the 2025 CH Sponsorship form online at: <https://bit.ly/3X2BEsW>
- **Step 2:** We will email you an invoice to be paid within 90 days (payment details on invoice)
- **Step 3:** We will request your logo once payment is received. That's it!

How Do I Get My Ad(s) In The Gatekeeper?

- Email your artwork (ad) to krissy.kelly@castlehills.org along with the month you want it to run
 - Artwork must be received at least 15 days before desired month for ad run
 - Artwork must be sent as a PNG, JPEG or PDF file, already sized to fit newsletter
 - Full page ads are vertical (8"x10.5") and half pages are horizontal (8.25"x5.25")

Can I Run My Gatekeeper Ad(s) & Mailer(s) At The Same Time?

You can run multiple ads through different forms of media at the same time, but you can't run multiple ads in the same space at the same time. For example, you could run an ad in *The Gatekeeper* in March, and send a mailer out on March 23rd, but you can't run both Gatekeeper ads the same month, etc.

How Do I Get My Free Mailer(s) Distributed Through Castle Hills?

After you design your mailer, email a soft copy to krissy.kelly@castlehills.org

Once the HOA approves your design, you will be able to print and deliver the 5,000 mailers (pre folded if applicable) to **701 Sword Bridge Drive, Lewisville TX, 75056** for distribution.

How Do I Coordinate My Elevated Bronze, Silver, and Gold Benefits?

We will work with you to coordinate the dates and details for the below benefits:

- *Get to Know Your Sponsor!* eblast
- Sponsors Alley at events
- Hosting community micro-event

Please reach out to krissy.kelly@castlehills.org to get that process started!

Thank You for Your Support!

**Sponsorship Perks Expire
December 31, 2025!**



50% Off Gift Cards

Perfect for birthdays or special occasions! Offer valid for existing clients, in store or over the phone only. Limited **3** per client for your friends or family members who are new to our spa. This exclusive offer expires on March 31 (gift cards can be used before May 31, 2025).



Try Out Offer

\$45 - 1 Hour Foot Massage

(40 mins on the feet and 20 mins on the body including 10 mins on the back)

\$55 - 1 Hour Swedish Body Massage

New client only. Pre-book at check out and get 20% off in March & April, 2025!



972-528-0380



castlehills@cloud9.spa



cloud9.spa/loc/castlehills

3964 State Highway 121. Suite 900.
Lewisville TX 75056



The new HOA office hours as of January 1st, 2025 are as follows:

Monday - Thursday: 9AM-5PM

Friday: 9AM-3PM

The community center and mail center hours remain the same.

New Trash Services for Lewisville Castle Hills Residents

Trash and Recycling Services for the Lewisville homes in Castle Hills is provided through the City of Lewisville, and they have selected a new trash and recycling provider, Republic Services.

The Castle Hills HOA does not provide trash and recycling services and had no part in the City of Lewisville's decision to change vendors.

The flyer that was provided to residents has been included as a PDF attachment in the CINC email that the ***The Gatekeeper*** came through.

Any questions not answered by the flyer may be answered on Lewisville's trash and recycling page: [Trash and Recycling Information | City of Lewisville, TX](#) or you can reach out to them by phone at 972.219.3699 .

You can reach out to Republic Services directly at: 972.316.0789 .

Any inquiries regarding new and old trash receptacles need to be directed to the above contact information.



MARCH 2025

UPCOMING EVENTS

MAR

1

10 AM - 2 PM

**Castle Hills
Outdoor Market**

@ VILLAGE SHOPS

MAR

17

3:30 PM - 5 PM

**St. Patrick's
Treasure Hunt**

@ VILLAGE SHOPS

MAR

23

9 PM - 1 PM

**Classic Car &
Truck Show**

@ THE REALM



follow @castlehillscommunity for details

therealmcastlehills.com

castlehillsvillageshops.com

CASTLE HILLS AMENITIES

Queen Margaret Community Center

2501 Queen Margaret Drive

Lewisville, TX 75056

Monday - Saturday: 9AM-5PM

communitycenter@castlehills.org

972-899-7500

- ◆ Access Key-Fobs
- ◆ Banquet Room Rentals
- ◆ Sports Courts, Sports Fields Reservations & Access Codes
- ◆ Pool Memberships (during pool season)
- ◆ Community Garden Plot Rentals
- ◆ Driving & Park Maps
- ◆ General Information & Forms
- ◆ Lost & Found

Amenity Center Locations

◆ 2501 Queen Margaret Drive

(Only Staffed facility)

Workout Room, Game Room, Community Library,
Pool, Banquet Room, Playground,
Basketball, Pickleball & Tennis Courts

◆ 701 Sword Bridge Drive

Workout Room, Pool & Playground

◆ 2010 Joyous Circle

Workout Room, Pool & Playground

◆ 201 Anna Avenue

Workout Room, Pool, Banquet Room, Playground,
Basketball & Sand Volleyball Courts



How Do I Get Amenity Access?

Access to the workout rooms and pools (during pool season with purchase of a pool membership) is with a key-fob.

Key-fobs can be obtained from the Queen Margaret Community Center.

Each estate is allowed a maximum of two (2) active key-fobs. Residents get the first one (1) at no charge. An additional or replacement fob is \$20 check or online payment only.

Resident's must be current on their dues in order to obtain and maintain amenity access.

If you are leasing, we will need your leasing details and the amenity access authorization form completed.

Pool Access

Pool season is April 1st - October 31st, and access requires a key-fob, and the purchase of a pool membership.

Memberships go on sale the last week of March, and can be purchased at the community center, or processed online.

**Additional details on the online payment options to come*

◆ 700 Proud Knight Lane

Workout Room, Pool, Banquet Room
& Playground

◆ 1714 Lady Bettye Drive

Workout Room, Pool, Playground & Obstacle Course

◆ Sand Volleyball Court

Located in Castle Hills Northpointe at Sir Kelly Street
and Dragon Banner Drive

◆ Disc Golf Course

Located in Castle Hills Southwest: Take Ivory Horn
Drive, then right on Dame Carol Way

**Workout room hours are from 5AM - 11PM, seven days a week*

**All Castle Hills parks close at dusk; temporary lighting is not permitted.*

Sports Fields Reservations

The sports fields are for the use of Castle Hills residents only.

Residents must be current on their HOA dues to reserve a field.

Fifty percent of the rosters must be Castle Hills residents.

The fields are for youth practice. Officiated games and league play are not permitted at any time.

The seasons are as follows:

- **February 10th: Spring Season** (March-April-May)
- **May 10th: Summer Season** (June-July-August)
- **August 10th: Fall Season** (September-October-November)
- **November 10th: Winter Season** (December-January-February)

-The deadline to have applications submitted is the 10th of the month prior to the start of the season

-Applications received after these dates will be processed on a space available basis for the current or next upcoming season.

-Applications received by the deadline date, will have scheduling conflicts resolved using a lottery method.

-Applications can be emailed to communitycenter@castlehills.org or dropped at: 2501 Queen Margaret Drive



The fields are for the use of community resident youths only.

***If you see anyone using the fields that should not be,
please call patrol at 214-274-2057***



Castle Hills Mail Delivery

New residents will need to contact the mail center to get their mail delivery set up.

701 Sword Bridge Drive

Lewisville, TX 75056

(972) 899-0030

chmc@castlehills.org

Monday-Friday: 9AM-5PM

Saturday: 10AM-3PM



How Castle Hills Mail Delivery Works

USPS delivers mail/packages to each resident's mailbox at the Sword Bridge Mail Center. The Castle Hills mail staff pulls the mail to deliver to each resident's home the following day. Items such as certified and registered mail requiring a signature will need to be picked up at either: the Colony Post Office (Lewisville residents) or the Carrollton Post Office (Carrollton residents).

Every effort is made to deliver packages the same day they are received. The Castle Hills Mail Center will also hold your mail for vacations and re-deliver to you upon your return home.



If you are expecting a package delivery, please:

1. **Leave your front porch light on during the evening**
2. **Make sure your address number is visible from the street.**

These simple items will assist all mail center personnel to efficiently and accurately deliver your items.

CASTLE HILLS

Marketing Distribution Services



Would you like to access over 5,000 potential new customers?

The Castle Hills Mail Center provides marketing distribution services that can help your business.

Our residents consist of a diverse mixture of singles, and families with children and pets. Whatever your service industry, we have potential customers for you!

Some of our client's industries include:

- **Landscaping Services**
- **Family Medicine & Physicians**
- **Dentistry & Orthodontics**
- **Personal Health & Fitness**
- **Real Estate Services**
- **Restaurants & Other Food Services**
- **Education & Child Care Services**
- **Financial & Wealth Management**
- **Church & Charitable Services**



Castle Hills is a sustainable development, born of the idea that communities should nature one's spirit, by providing an environment for living, playing, working, shopping and dining.

Castle Hills strives to reinvent how people commune, connect, engage and inspire!

The Castle Hills Mail Center Team is dedicated to providing you the best in customer service with quality and efficiency as our standard daily process.

Creative Marketing

Your advertisement material, along with our distribution services will help drive the results you are looking for! Using your own professional design and print team, you can create flyers, brochures, or postcards for distribution in Castle Hills.

Below are the firm guidelines for the materials received

They must come ready to deliver and already folded (if applicable):



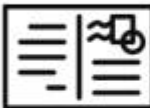
Flyers: 8 1/2" x 11" flat sheets, folded in half

Must be a minimum of paper weight of 80# Matte Cover



Brochures: 8 1/2" x 11" flat sheets, tri-folded to 3 3/4" x 8 1/2"

Must be a minimum of paper weight of 80# Matte Cover



Postcards: Height Min. 3 1/2", Max 4 1/4", Length Min. 5 1/2",
Max 5 1/2", Thickness 0.007", Max 1/4"

Must be a minimum of paper weight of 80# Matte Cover

Our Process

- **BEFORE YOU PRINT!**
 - Email a soft copy of your creative for approval to: chmc@castlehills.org.
 - You will receive an email confirmation that your creative is approved for distribution, or how to reach approval status.
- All material received by 12 noon will be in the resident's mailboxes the following day.



PRICING

- **Castle Hills Residents: \$300**
 - Requires proof of residency
- **Non-Residents: \$500**
- Payment is by check only
 - Made payable to Castle Hills Master Association (CHMA)
- Payment due at time of delivery

Note

The Castle Hills Master Association reserves the right to disapprove and refuse distribution material that is a conflict of interest to any Castle Hills entity.



CONTACT US

701 Sword Bridge Drive
Lewisville, TX 75056
M-F: 9AM-5PM
Sat: 10AM-3PM

972-899-0030
chmc@castlehills.org

COMPLIANCE CORNER

Storm Damage & Repair Process

We know there are many of you who had some storm damage and will need to make repairs to your estate.

Below are some quick references regarding the ARC process and storm damage repairs/replacements:

♦ **We lost property trees. Whose responsibility is that and do I need approval to remove and replace them?**

Estate trees are a requirement of the community design guidelines and are the responsibility of the property owner; even the parkway trees. You do not need approval to remove damaged trees if you plan to replace them, same for same. If immediate replacement is not possible, we ask you please provide a timeframe of when the tree will be replaced so it can be notated to avoid violation. Should you desire to change the species of your parkway tree or not replant at all, you will need to submit an application.



Deadline to have parkway trees replaced is now October 15th, 2025!

♦ **I need to replace my roof—do I need approval?**

Yes! You do need approval to replace your roof, however, those applications can be expedited. The committee just needs these three details listed on the application; the **brand, style and color** of the shingles you are wanting to use (even if it is same as existing).



♦ **Part of my fence was blown down—do I need approval to repair a section of it?**

No, you do not need approval to repair a section of fence, as long as it matches the remaining/existing fence in materials and stain color.

♦ **I need to replace my whole fence—do I need approval?**

Yes! If you are replacing your entire fence, you do need approval.

These applications can also be expedited if the committee gets these details

provided with the application; **copy of the plot plan with indication as to where the fence is going** (even if it's the same footpath—just highlight/mark that on the plot plan).



♦ **My neighbor and I share a fence and it needs repair or replacement. How do I go about that?**

We encourage neighbors with shared fences to work that out amongst themselves as you both benefit from it. If you come to the conclusion to replace the fence, it will need to be approved.

♦ **I did not know I needed approval, and work has already been done. What do I do?**

We still recommend you submit an application, even if the work has already been done, just so you have that documented in your property file.

These were the inquiries most asked the week of the storm. Please let us know if you have additional questions specific to your situation and we will be happy to assist you.

hoa@castlehills.org or 972-410-6614

Committee & Group Contacts

Castle Hills Linkedin.com Group

Bruce Goldberg: brucegoldberg@gmail.com
www.facebook.com/groups/castlehillscmmunity

Castle Hills Progressives & Liberals Club

Meets once a month on the 3rd Tuesday
chprogressives@gmail.com

Familia Latina de Castle Hills

For all Spanish speaking neighbors
Facebook Group: <https://www.facebook.com/groups/CHfamilialatina/>
To join, please email: maribaradell@gmail.com

Pickleball & Tennis Friends!

Are you an adult age 21 and over looking to play pickleball with neighbors and fellow pickleball enthusiasts? Join the Facebook Community "Castle Hills Pickleball & Tennis" and get into the game! It's about Family, Friends, Fitness and Fun!

If you are a homeowner in Castle Hills, join the Facebook Page, "**Castle Hills Courtside Discussion Forum - CH Homeowners**" for updates and general information on improvements regarding the tennis, basketball and pickleball courts.

Residential Architectural Review Committee

Meet every 2nd & 4th Monday of the month to review resident modification applications.
If interested in being on the committee, please email: RARC@brightco.com

Riverstone Ministry

Castle Hills Bible Study
riverstoneministry.com
For more information contact: sarahdawnnelson@hotmail.com

Tennis Men's Casual Doubles

Every other Saturday 9-11 am, Courts 3 & 4
Phil Kessler: 214-536-7566, philkessler@yahoo.com

<https://www.facebook.com/groups/castlehillscmmunity>

To add or edit your group contact on this page, email:
krissy.kelly@castlehills.org



Children's Play Groups

The following are the current play groups by age:

Castle Hills Crusaders — Born August 2016 - August 2017

Kendall Meck, k.meck@hotmail.com

Castle Cuties — Born August 2018 - August 2019

Jen Wilder, Jen.manuel.wilder@gmail.com
Kelly Reimer, Kelish7@yahoo.com

Castle Little of Castle Hills—Born August 2019- August 2020

Jennifer Fiske, jennfiske@yahoo.com
<https://www.facebook.com/groups/136638321623075/>

Castle Hills Little Lords and Ladies—Born August 2021-August 2022

https://www.facebook.com/groups/840178121068656/?ref=share_group_link

NEW GROUP

Castle Hills Explorers" Born August 2020 - August 2021

<https://www.facebook.com/share/g/S71j9jDa27iC7vXA/>

Facebook Groups

Facebook Groups (2023-2024 School Year)

12th Grade - "Castle Hills Class of 2025"

11th Grade - "Castle Hills Class of 2026"

10th Grade - "Castle Hills Class of 2027"

9th Grade - "Castle Hills Class of 2028"

8th Grade - "Castle Hills Class of 2029"

7th Grade - "Castle Hills Class of 2030"

6th Grade - "Castle Hills Class of 2031"

5th Grade - "Castle Hills Class of 2032"

4th Grade - "Castle Hills Class of 2033"

3rd Grade - "Castle Hills Class of 2034"

2nd Grade- "Castle Hills Class of 2035"

1st Grade - "Castle Hills Class of 2036"

Kindergarten - "Castle Hills Class of 2037"

Do you have a play group to add or update?

Please email Krissy Kelly below to update or add play group information to this page:

krissy.kelly@brightrealty.com



CASTLE HILLS

VILLAGE SHOPS & PLAZA

DINING

Hills Cafe	<i>Breakfast & Lunch</i>
Kanzi	<i>Sushi & Hibachi</i>
MoonGlow	<i>Japanese Fusion</i>
PI.E 3.14	<i>Everyday Eatery</i>
Ramen Akira	<i>Japanese Ramen</i>
Sophia's Kitchen	<i>Coffee, Breakfast, Lunch</i>
T.B.D. Kitchen	<i>Latin Cuisine</i>
The Grind	<i>Burger Bar + Tap Room</i>
The London Baker	<i>A Premier Bake House</i>
Z's Wok	<i>Chinese Cuisine</i>

SHOPS & SERVICES

Academy of Ivy Art
Alloy Personal Training
ALH Design Gallery
Atchley Chiropractic Centers
Castle Hills Dental
Castle Hills Taekwondo America
Castle Spirits
Creative Soul Music School
Dino Kidz
Edward Jones
Estilo Concept Store
Farmers Insurance
Generations Salons
Kiddie Academy
Kim's Tailor
King Nails & Spa
Liberty Postal
Platinum Pilates
The Reading Ranch
Renee Mears Realtors
The Dallas Conservatory
Tide Cleaners
Village Market

DIRECTORY & EVENTS



CastleHillsVillageShops.com

RETAIL FOR LEASE
OFFICE FOR LEASE & SALE

Contact Lincoln at 214-740-4333

COMING SOON

Village Arcade + Bar
Cabinetry & Co.

CASTLE HILLS

VILLAGE SHOPS & PLAZA



Your Home,
Our Mission.

COMPASS | 972.489.0828 | RENEEMEARS.COM

Compass is a licensed real estate broker. All material is intended for informational purposes only and is compiled from sources deemed reliable but is subject to errors, omissions, changes in price, conditions, sale or withdrawal without notice. No statement is made as to the accuracy of any description or measurement (including square footage). This is not intended to solicit property already listed. No financial or legal advice provided. Equal Housing Opportunity. Photos may be virtually staged or digitally enhanced and may not reflect actual property conditions.



**STRONGER
TOGETHER**

Alloy Personal Training Offers:

- Small Group Training
- Complimentary Starting Point Session
- Vibrant and encouraging community
- Individualized Program tailored to YOU!

Call or text 972-360-9103!

Alloy Personal Training Castle Hills
2520 King Arthur Blvd Ste 101
Located in the Castle Hills Village Shops

Join us now and enter our Project Zero Challenge for the Holidays!

AlloyPersonalTraining.com/location/castle-hills-tx

ALLOY



Be your own kind of beautiful

Suite #171

WWW.ESTILOCONCEPTSTORE.COM

Generations Salons
SALON AND SPA

Come see us at The Village Shops

KING NAILS & SPA

2560 King Arthur Blvd Ste 110

Lewisville, TX 75056

972-410-0297

Mon-Fri: 9:30am - 7pm

Sat: 9am - 6pm

Sun: Closed

Check out our menu and call to book an appointment today!



kingnailsspa
 kingnailsspa



**CUSTOM
DONUTS**

972-899-9665

24 hour advance order



Sophia's
KITCHEN

SophiasKitchen.Love

MON-FRI: 7AM-2:30PM

SAT-SUN: 7AM-3PM

Suite #109

Hills cafe
— BREAKFAST & LUNCH —



CASTLE HILLS

VILLAGE SHOPS & PLAZA

THE DALLAS CONSERVATORY



NOW IN CASTLE HILLS!
DFW's largest performing arts school!! Est. 2008

Dance and Theater for 18 Months - Adult

469.444.7971 | CastleHills@TheDallasConservatory.org
2520 King Arthur Blvd, Suite 104
TheDallasConservatory.org

Free trial class!  

KIDS MARTIAL ARTS
6 WEEKS
JUST \$69
(Plus a FREE Uniform - \$45 Value!)



*New students only. Certain restrictions apply.

REGISTER ONLINE: www.CastleHillsTA.com

FREE TRIAL CLASS

Take Your Child's Literacy to the Next Level!


Tutorial, Literacy & Diagnostic Centers

CastleHills@readingranch.com • 972-410-0195

We make reading and writing FUN!

Franz Lucas DDS

Castle Hills
DENTAL

2540 King Arthur Blvd.
Suite 160
Lewisville, Texas 75056

972-899-9288
castlehillsdental.com

PLATINUM PILATES


New Year. New You!

Adding Pilates to your life brings benefits far beyond building your strength and fitness level. It will increase your flexibility, balance, longevity and concentration.

JOIN NOW

20% Off Your 1st 3 Months for our 2 Most Popular Memberships*

*For more information:
972.316.9220
www.Platinum-Pilates.com

 **LIBERTY POSTAL**
BUSINESS CENTER

Todd Myerscough
Owner

More Than a Shipping Store!

2560 King Arthur Blvd
Suite 124
Lewisville, TX 75056
P: 972.899.9275
F: 972.899.9276

libertypostal@gmail.com
www.libertypostal.com
www.facebook.com/libertypostal



RAMEN
IZAKAYA
AKIRA

2540 King Arthur Blvd
Ste 126, Lewisville,
TX 75056

www.ramenizakayaakira.com

Community Contacts & Information

Castle Hills HOA

2520 King Arthur Blvd, Ste #200
Lewisville, TX 75056
972-410-6614
hoa@castlehills.org

Castle Hills Mail Center

700 Sword Bridge Drive
Lewisville, TX 75056
972-899-0030
chmc@castlehills.org

Community Center

2501 Queen Margaret Drive
Lewisville, TX 75056
972-899-7500
communitycenter@castlehills.org

Castle Hills Patrol

214-274-2057

Architectural Review Committee (ARC)

hoa@castlehills.org

City of Carrollton (Water/Trash)

972-466-3120

Republic Services (Lewisville Trash)

972-316-0789

City of Lewisville Water Billing

972-219-3440

Vector Security Monitoring

817-424-3838

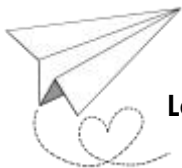
CoServ Gas & Electric

800-274-4014

Atmos Energy

888-286-6700

HOA Contacts For Inquiries & Concerns



HOA Office, General Contact
hoa@castlehills.org / 972-410-6614

LaTonya Coleman, Resident Coordinator
latonya.coleman@castlehills.org

Jae No, Compliance Officer
compliance@castlehills.org

Krissy Kelly, Assistant Association Manager
krissy.kelly@castlehills.org

Construction Hours in Castle Hills:

Mon-Fri: 7AM-7PM

Sat: 8AM-6PM

Sun & Major Holidays:
-NONE-

**If you observe construction
outside of these hours, con-
tact Castle Hills Patrol.*

Castle Hills CCRs & Guidelines

These documents and more are available electronically through your resident portal account on CINC Systems: lswpm.cincwebaxis.com

Mandatory HOA/Annual Assessment

Castle Hills is an HOA community and all residents pay an annual assessment that is invoiced at the end of the year, and is due January 1st every year.

Not Residing in the Neighborhood?

If you own a Castle Hills property, but do not live in the neighborhood, it is your responsibility to provide us with a current mailing address to ensure you receive important community notices and invoices.

ARC Approval & Application

Any changes or additions made to the property, including but not limited to, re-roofing, fence replacement, landscape borders or pool installations, must be approved prior by the ARC to ensure the work is done correctly and maintains the integrity of the property and the aesthetic appeal of the community.

The application is available on your resident portal or you may request a copy at: hoa@castlehills.org

Who To Contact?

Community Directory & Information

.....

Castle Hills Master Association

- ♦ Amenity centers and their grounds (pools, workout rooms, sports courts, playgrounds, etc.), account status, ledger copies, document requests, etc.
Castle Hills HOA: (972) 410-6614
hoa@castlehills.org
- ♦ Banquet Room Rentals, Sports Fields & Tennis Court Reservations
Community Center: (972) 899-7500
communitycenter@castlehills.org
- ♦ Architectural Review Committee (ARC): hoa@castlehills.org
- ♦ Compliance Concerns: compliance@castlehills.org
- ♦ Mail Set Up & Delivery: (972) 899-0030
chmc@castlehills.org

City of Lewisville

- ♦ Streets, Sidewalks & Screening Walls: (972) 219-3510
- ♦ Report Water Leak Or Sewer Issue: (972) 219-3510
- ♦ Animal Services: (972) 219-3478
- ♦ Hazardous Waste: (972) 219-3699
- ♦ Code Enforcement: (972) 219-3480 **Not applicable to HOA rules*

Streetlights

- ♦ **CoServ Electric** is responsible for Street Light additions, replacement & repairs
800-274-4014 (press #4, then #5 for repair & maintenance)

Trash Pick Up & Receptacles

- ♦ **Republic Services** for Lewisville residents only: (972) 316-0789
- ♦ **City of Carrollton** for Carrollton residents: (972) 466-3120

Fishing in Castle Hills

- ♦ A fishing permit from Denton County is required
- ♦ Ponds are catch and release only; **NO SWIMMING**
- ♦ Fishing is only permitted at Lake Avalon, Merlin's Ponds & Boot Park - ponds located on golf course property **ARE NOT** available to the public for fishing.





Have something to add to the newsletter? Do you pet sit, baby sit or house sit? Do you offer other services such as tutoring or teaching in the community?

Are there school events, activities or student achievements you'd like to share? Please email Krissy Kelly to include any of the above in the newsletter.

krissy.kelly@castlehills.org



Happy
Saint Patrick's
Day

March 17th