

CASTLE HILLS

4th of July Freedom Festival 2024

- Thursday, July 4th @ 9AM in Lake Avalon Park
- Morning Parade, Bounces Houses, Food Trucks, Activities, & More!
- Fireworks Show @ DUSK

Changes for 2024 •••••••••••••••••••

After years of hosting the annual Freedom Festival, it has been determined this event has outgrown it's community.

This year, we are changing some things that we hope will bring the community feel back to this event, and start a new tradition for the neighborhood and it's families.

- First change, the time. Instead of an all-day event, it will now take place from 9AM-12PM. It will kick off with the annual morning parade, which will take place as usual with gathering at Polser Elementary at 8:30AM, and start at 9AM.
- Second change, the location. The event will now exclusively be in Lake Avalon; activities and food trucks will no longer be in the Castle Hills Village Shops.
- Third change, advertising. We will not be announcing or advertising outside of the community—all promotion for the event will be through neighborhood communications (newsletter, Castle Hills social media, etc.).

What is not changing:

- Activities: There will still be classic activities, as well as some new offerings this year.
- Food & Beverage: There will be a few food truck vendors in the park for attendees to enjoy. We are also very excited to welcome Chick-fil-a Trinity Mills this year!
- Fireworks: There will still be fireworks at dusk, in the same location. Enjoy!

There are still some details that are being finalized, and any important updates will be communicated via email.

We appreciate your support during this transition, and are excited to bring you all a newly envisioned 4th of July celebration!





Enclosed:

Volunteer Information1-4
Pool Season & Community Center Closure
College Reimbursement Application8
Storm Damage & RARC12
City of Lewisville & Castle Hills14-15
CHVS Directory & Tenant Information17-19

CASTLE HILLS Freedom Festival

JULY 4TH | 9:00 AM - 12:00 PM LAKE AVALON PARK

Morning Parade, Bounce Houses, Food Trucks, Activities & More!

FIREWORKS AT DUSK

We Need Volunteers!

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We could use some volunteer help for this year's Freedom Festival.

Do you have a child in a community program needing some service hours? Volunteer work? Or just idle energy in general? This is a good opportunity to meet any obligations to those types of programs, and to give back to the community.

Please contact Krissy Kelly for more details and specifics!

Krissy.kelly@brightrealty.com



CASTLE HILLS FREEDOM FESTIVAL 2024 EVENT TEE



Return this order to 2501 Queen Margaret Drive OR 2520 King Arthur Blvd, Ste #200 by 06/14/24

Instructions for Order Pickup

You will be notified by the community center staff when your order is ready for pick up at the Queen Margaret

Community	Cent	er
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1		COTTON S/S TEE Red			DEADLINE JUNE 14TH!							
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Pool Memberships are on sale now at the community center:

*2501 Queen Margaret Drive Mon-Sat: 9AM-5PM 972-899-7500

*Please see page #6 regarding the temporary closure of the community center

Access to the pools requires the submission of an application (online or hard copy), key-fobs and the purchase of a pool membership. The application is available for download in the main email *The Gatekeeper* came through.

Skip The Line!

Submit your completed pool application online to: communitycenter@castlehills.org

After the completed application is received, you will get a follow-up email with instructions on obtaining your pool membership and key-fobs. This allows the community center staff to prepare your pool ID cards and paperwork

ahead of time. They will notify you when your packet is ready for pick up.

When notified, you will pick up your pool packet and submit payment at the Queen Margaret Community Center.

*Walk-ins are welcomed but may be subject to a wait time as residents who pre-submitted their application will be processed first.



Pricing for 2024:

- \$90 Single/Couple: Up to 2 family members, one of which being at least 18 years of age
- **\$140** Family: Up to 6 family members that are full time residents at the address listed on the application **Each additional beyond 6 members is \$10 each*

The community center is unable to give change, so if you are paying in cash, it must be exact.

Please Remember to Bring:

• **EXACT CASH** or Check for payment of the pool membership

NEW! Electronic Payments Now Accepted!

- For those wishing to pay for pool memberships with a credit card, debit card, or ACH we are currently doing a preliminary trial run to process payments through PayLease, which is the same way you can pay your dues. <u>This will require you to pay PRIOR to picking up your pool membership.</u>
- Proof of Residency in Castle Hills (if you are leasing/renting you will need to bring a copy of your lease, or written authorization from your landlord for you to access the amenities)
- Last year's Picture ID Cards & Key Fobs (if applicable)

*Residents must be current on their HOA dues to purchase a pool membership, and maintain amenity access.

*Queen Margaret Community Center Closed For Repair See page #6 for details

*Queen Margaret Community Center Closed For Repair

The Queen Margaret Community Center will be closed, beginning June 3rd so mitigation work can be done for the water intrusion experienced during the storm; this includes the gym.

The community center staff is temporarily relocating to the HOA office at

2520 King Arthur Blvd, Ste #200, Lewisville, TX 75056.

This will not affect their communications or ability to assist you—all of their contact information is the same, you will just come to the HOA office while the community center is closed.

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Campaign Signs: Rules Reminder

- Campaign signs may be posted as early as 90 days before an election. NO EARLIER.
- They must be removed within 10 days after the election
- It is illegal to place any signs on or within the right of way.
 This includes posting signs on trees, telephone or light poles, traffic signs and any other object in the right of way.
- Campaign signs may be placed in the yard of your home. *This does NOT include the parkway (strip between the street and sidewalk) or common areas—signs will be removed if seen in these areas.

HAPP JUNE 16TH



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Each CeitaPro Painters® business is independently owned and operated.



HARD DEADLINE: 9/1/24

CASTLE HILLS SCHOOLS FOUNDATION, INC. COLLEGE SCHOLARSHIP PROGRAM 2024 DISTRIBUTION

The Castle Hills Schools Foundation College Scholarship Program provides some assistance to Castle Hills residents' children who are attending higher education. The intent of the Program is to provide financial assistance to the young men and women of Castle Hills to help them further their education. The Foundation is funded by a ½ of 1% fee on the transfer of all real property, both commercial and residential, within the boundaries of Castle Hills.

For the 2024 Distribution Year, the Eligibility Date shall be August 1, 2023, the Final Submission Date shall be September 1, 2024, and the Qualified Distribution Period shall be the fall semester of 2023, spring and summer semesters of 2024. The Castle Hills Property Owner (CHPO) and the student both must meet certain qualifications for the student to be eligible for an Award.

REQUIREMENTS AND RULES:

- The CHPO must have owned the property and resided within Castle Hills, from the Eligibility Date through the Final Submission Date. No exceptions will be made.
- 2. The student must be the natural, or legally adopted, child of the CHPO.
- The student must have maintained his/her primary residence with the CHPO.
- 4. The student must attend an accredited 2- or 4-year college or university.
- 5. The student cannot have attained the age of 24 prior to the Eligibility Date.
- 6. Printed copy of proof of age must accompany the submission (driver's license, passport, birth certificate, etc.).
- 7. All requests must be made on the 2024 Request Form and shall be submitted prior to the Final Submission Date.
- An official transcript from the university, in the name of the student, for the Qualified Distribution Period must accompany the form.
- 9. Submissions received after the Final Submission Date will not be processed.
- 10. Incomplete submissions will not be accepted.

REQUESTS AND SUBMISSIONS

- Forms are available on May 31, 2024 via email at <u>hello@ch-sf.org</u> or can be *picked up* at the following locations: The offices of the Bright Companies, 4400 State Highway 121, Suite 900, Lewisville, TX 75056; or the Castle Hills Community Center, 2501 Queen Margaret, Lewisville, TX 75056.
- Forms can be returned via e-mail at <u>hello@ch-sf.org</u>; US Mail to: Castle Hills Schools Foundation, 4400 State Highway 121, Suite 900, Lewisville, TX 75056 or dropped off at the following locations: The offices of the Bright Companies, 4400 State Highway 121, Suite 900, Lewisville, TX 75056; or the Castle Hills Community Center, 2501 Queen Margaret, Lewisville, TX 75056.

AWARD:

- Subject to the limitations discussed above, if a student earns 12 to 23 hours during the Qualified Distribution Period, the Award is \$1,000.00, and if a student earns 24 or more hours during the Qualified Distribution Period, the Award is \$2,000.00.
- The maximum annual Award to one Student is \$2,000.00.
 The maximum lifetime Award to one Student is \$10,000.00.
- The maximum lifetime Award to one Student is \$10,000.00.

In case of a question of interpretation of the Eligibility, the Requirements, the Rules or the Award, the decision of the Board of the Foundation will be final. The Foundation will make every effort to process the submission within 60 days of receipt of the student's submission and official transcript with passing hours.

2024 SUBMISSION FORM

MINIMUM REQUIREMENTS FOR SUBMISSION: Please print clearly in ink or type. An OFFICIAL transcript and printed copy proof of age must accompany your submission. Incomplete submissions and submissions received after September 1, 2024, will not be processed. Note: Checks that are not cashed by recipient before 90-day expiration date, will not be reprocessed.

Student's Name:					
Parent/Property O	wner's Name:			_	
Address:					
City:		State: TEXAS	Zip:		_
Phone:					
Email Address:					
Name of the Accre	dited College or Universi	ty: (An Official Trans	cript must accompany sub	mission)	
Student Signature	Date	Parent	/Owner Signature	Date	2
S	CHOOL FOUNDATION	USE ONLY. PLEA	SE DO NOT WRITE I	N THIS AREA.	l
Fall 2023	Spring 2024	Summer 2024	Total Hours	5 \$	Amount



Storm Clean Up Information

Below are links to information that both the City of Lewisville and the City of Carrollton have sent out regarding storm cleanup.

City of Lewisville:

https://www.cityoflewisville.com/Home/ Components/News/News/7362/710

City of Carrollton:

https://www.cityofcarrollton.com/Home/ Components/News/News/4741/27





Sports Fields Use & Reservations

The sports fields are for the use of Castle Hills residents only. Residents must be current on their HOA dues to reserve a field. Fifty percent of the rosters must be Castle Hills residents. The fields are for youth practice. Officiated games and league play are not permitted at any time.

The fields are for the use of community resident youths only.

If you see anyone using the fields that should not be, please call patrol at 214-274-2057

The seasons are as follows:

- February 10th: Spring Season (March-April-May)
- May 10th: Summer Season (June-July-August)
- August 10th: Fall Season (September-October-November)
- November 10th: Winter Season (December-January-February)

-The deadline to have applications submitted is the 10th of the month prior to the start of the season

-Applications received after these dates will be processed on a space available basis for the current or next upcoming season.

-Applications received by the deadline date, will have scheduling conflicts resolved using a lottery method.

-Applications can be emailed to communitycenter@castlehills.org or dropped at: 2501 Queen Margaret Drive

COMMUNITY CENTER 2501 Queen Margaret Drive Mon-Sat: 9AM-5PM 972-899-7500 communitycenter@castlehills.org

- Access Key-Fobs
- Banquet Room Rentals
- Sports Courts Reservations & Access Code
- Pool Memberships (during pool season)
- Sports Fields Reservations
- Community Garden Plot Rentals
- Driving & Park Maps
- General Information & Forms

Access to the workout rooms and pools (during pool season with purchase of a pool membership) is with a key-fob.

Each estate is allowed a maximum of two (2) active key-fobs. Residents get the first one (1) at no charge. An additional or replacement fob is \$20 cash or check.





945.301.9118 lewisville.ilovewhitetiger.com 3964 State Hwy 121 Ste 500 Lewisville, TX 75056



Residential Architectural Review Committee (RARC)

The RARC is in place to ensure that any additions and/or changes made are done correctly for both the aesthetic appeal of Castle Hills and adherence to the Deed Restrictions and Design Guidelines that encumber each estate.

-You **<u>MUST</u>** have RARC approval for ANY additions or changes made to the property. This includes but is not limited to the following:

-Fence Replacement (fences must be smooth side out and stained to a medium brown finish)

-Trash Pad Installation

-Satellite Dish Installation

-Landscape Border Additions Around Flower Beds & Trees

-Roof Replacements (they must have the brand, style and color of the shingle, even if it is 'same as existing') -Pools, Arbors, Covered Patios, Driveway Gates, New Front Doors, etc.

-You do NOT need RARC Approval for the following:

-Cleaning & Staining your fence to a medium brown finish

-Painting exterior trim the same color (includes all doors)

-Removing and replacing dead landscape with the same or similar plants

-Exterior repairs that are restoration to original condition

-Parkway tree replacement with the correct tree species for your street and tree size is a minimum 3 $\frac{1}{2}$ " inch caliper (diameter) tree when measured 12" inches from the base of the tree.

12

Storm Damage & Repair Process

We know there are many of you who had some storm damage and will need to make repairs to your estate.

Below are some quick references regarding the RARC process and storm damage repairs/replacements:

We lost property trees. Whose responsibility is that and do I need approval to remove and replace them?

Estate trees are a requirement of the community design guidelines and are the responsibility of the property owner; even the parkway trees. You do not need approval to remove damaged trees if you plan to replace them, same for same. We understand that there are ideal times of the year to plant trees, so if immediate replacement is not possible, we ask you please provide a timeframe of when the tree will be replaced so it can be notated to avoid violation. Should you desire to change the species of your parkway tree or not replant at all, you will need to submit an application.

• I need to replace my roof—do I need approval?

Yes! You do need approval to replace your roof, however, those applications can be expedited. The committee just needs these three details listed on the application; the **brand**, **style and color** of the shingles you are wanting to use (even if it is same as existing).

• Part of my fence was blown down—do I need approval to repair a section of it?

No, you do not need approval to repair a section of fence, as long as it matches the remaining/existing fence in materials and stain color.

• I need to replace my whole fence—do I need approval?

Yes! If you are replacing your entire fence, you do need approval.

These applications can also be expedited if the committee gets these details

provided with the application; **copy of the plot plan with indication as to where the fence is going** (even if it's the same footpath—just highlight/mark that on the plot plan).

• My neighbor and I share a fence and it needs repair or replacement. How do I go about that?

We encourage neighbors with shared fences to work that out amongst themselves as you both benefit from it. If you come to the conclusion to replace the fence, it will need to be approved.

• I did not know I needed approval, and work has already been done. What do I do?

We still recommend you submit an application, even if the work has already been done, just so you have that documented in your property file.

These were the inquiries most asked the week of the storm. Please let us know if you have additional questions specific to your situation and we will be happy to assist you.

hoa@castlehills.org or 972-410-6614







COMPLIANCE CORNER Castle Hills Vehicle Storage Policy

Policy: Declaration of CCR's Article 9 Section 9.2 (i)

"Trucks, buses, boats, boat trailers, trailers, mobile homes, campers, recreational vehicles, or any non-conventional automobile must be stored within the garage of the respective Estate Owner."



Why Does it Matter?

• Visual Appeal: Maintain the aesthetic beauty of our community by keeping non-conventional vehicles out of sight.

• Property Value: Enhance and protect property values by adhering to this policy.

• Community Harmony: Contribute to a harmonious living experience for all residents by following community guidelines.

How to Comply:

We kindly request all residents to comply with this policy by parking non-conventional vehicles in your garage or off-site. Failure to do so may result in warnings and further actions to ensure community-wide compliance.

972.410.6614

Castle Hills Residential Association

HOA@castlehills.org

Castle Hills & The City of Lewisville: Projects

Lewisville City Manager Claire Powell succeeded former After annexation, we updated our Parks Master Plan City Manager Donna Barron on January 31, 2022. Powell, the former assistant city manager, became the second woman to hold the position after more than 15 years of local government experience. Powell has been with the City of Lewisville since 2011, having been hired to serve as an assistant city attorney. She became the assistant city manager over development services in 2016. Powell holds a Bachelor of Arts in Economics from Trinity University and her Juris Doctorate from the University of Texas School of Law.

How is the city determining needs that are specific to **Castle Hills?**

Our organization is data-driven, and we use both quantitative and qualitative data to prioritize needs citywide. Quantitative data includes hard data such as Pavement Condition Index (PCI) ratings for streets and alleys, police response times, survey results, utility studies for water and wastewater infrastructure, etc. If you would like to see some of the data we use, please visit metrics.cityoflewisville.com.

Qualitative data includes the public engagement we receive while developing long-range plans. The City's primary long-range plan is the Lewisville 2025 Vision plan. This plan was first adopted in 2014 and is updated every five years. In 2019-20, before annexation, the City of Lewisville sought targeted engagement with Castle Hills residents to collect feedback and ensure your neighborhood's vision was included in Lewisville's long-range plan. Our next public engagement is scheduled for 2025. We hope even more Castle Hills residents will get involved.

Before annexation, we also had monthly meetings with the water district boards. The boards advised the city what their priorities were for future capital projects that could be funded using water district reserve funds. The input we received was that the residents wanted updated playgrounds and a trail system connecting more of Castle Hills.

Since annexation, we have installed new playgrounds at Castle Park, Fitness Park, Hidden Park, Windsor Park, Almsbury Park, and Stony Passage Park.

(now called The Healthy Infrastructure Plan) to include Castle Hills. We not only sought input from Castle Hills residents, but we included Castle Hills residents on the steering committee. Feedback we received again suggested a major trail was important to Castle Hills residents. A Blue Ribbon Committee was then assembled to study the city's capital project needs for the next 10 years. Two Castle Hills residents were on that committee. That committee recommended various projects for a potential upcoming bond election in May - Phase 1 of the Castle Hills trail was one of those projects.

Ultimately, all needs have to be looked at from a citywide perspective, prioritizing the greatest or most pressing needs – those that will have the most impact on the most people. All of the data described above is analyzed as part of that decision. For example, potential road reconstructions are evaluated on their PCI rating, traffic load, history of traffic accidents, connections to vital community points such as schools and hospitals, and availability of possible county or state funding.

What do you see as some of the biggest needs or projects projected for next year?

One of the top priorities in Castle Hills is untangling the irrigation system that is divided among the City, Bright Realty, and CHMA. There are improvements needed that cannot be made until ownership and authority are clearly established. That work is underway now after the team completed a full assessment of the irrigation systems.

Continue on page #15



The biggest needs citywide, not in a specific order, include:

- completion of the Windhaven railroad crossing and construction of the Corporate Drive extension to create a new connection between Castle Hills and Interstate 35E;
- park improvements citywide, including more playground replacements in Castle Hills
- drafting a Business 121 Corridor Plan for long-term improvements to mobility, appearance, and development on that vital 8.4-mile state highway;
- construction of the Tittle McFadden Public Safety Center;
- construction of the joint fire training towers at the John Ashman Fire Training Complex, being built in partnership with Flower Mound and Highland Village;
- engaging Castle Hills residents to develop and carry out a plan for traffic-calming options and new striping on King Arthur Boulevard.
- planning and starting work on the Centennial Celebration to mark Lewisville's 100th birthday in 2025;
- continuing to work with developers on future redevelopment plans for The Vista shopping mall and for Lewisville Lake Park.

What is the best way for Castle Hills residents to get involved and learn more about the city?

City government is not a faceless entity hiding in the corridors of City Hall. Many Castle Hills residents know that City Council Place 6 is held by Castle Hills resident and former water board member Patrick Kelly. He actively engages with residents. It is, however, also important to remember that the mayor is elected atlarge citywide as are all members of the City Council. This means that all of them represent Castle Hills and not just their residential district. They would all be happy to hear your ideas, suggestions, or concerns.

Lewisville works best when residents help identify current needs and share their ideas for our future. Here are some suggestions:

• Volunteer. Sign up for the Citizens University program to learn the behind-the-scenes details about how the City functions. Apply for appointment to a

City board or commission. Volunteer through a City department, such as Animal Services or the Library, or a City-run special event, such as a downtown festival or concert. Attend public engagement sessions when they are announced.

- **Report.** Residents can use the **OurLewisvilleTX** mobile app or the website (cityoflewisville.com) to report issues they see around town. We welcome those reports. Lewisville covers more than 44 square miles and we only have about 900 full-time employees, but there are 134,000 residents who can provide extra sets of eyes on our community.
- Learn. The city offers several free email newsletters that will deliver the latest Lewisville news and information directly to you. City Council meetings are streamed live on YouTube and are broadcast several times afterward on City Cable LVTV; both outlets also offer other videos about City events and programs. Lewisville is very active on social media, where the official City sites are by far the best way to get accurate information about what's going on around town. Also be on the lookout for our annual report. Each spring it is sent to Lewisville resident by mail.

Is there anything you would like to add or let people know?

Annexation has brought about changes for Castle Hills residents and for Lewisville municipal government. The Castle Hills brand is strong and important to maintain. Part of what makes Lewisville such a great community is the diversity of our residents, encompassing all walks of life. We strive to provide open lines of communication and emphasize transparency. We value resident input and know that participation in City processes make a difference.

Donna Barron, Former City Manager

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Committee & Group Contacts

Castle Hills Community Center 2501 Queen Margaret Drive CommunityCenter@castlehills.org 972-899-7500

Castle Hills Linkedin.com Group Bruce Goldberg: <u>brucegoldberg@gmail.com</u> www.facebook.com/groups/castlehillscommunity

Castle Hills Mail Center 701 Sword Bridge Drive castlehillsmailcenter@castlehills.org 972-899-0030

Castle Hills Progressives & Liberals Club Meets once a month on the 3rd Tuesday <u>chprogressives@gmail.com</u>

Castle Hills Security Patrol 24 hours a day, 7 days a week: 214-274-2057

Familia Latina de Castle Hills For all Spanish speaking neighbors Facebook Group: <u>https://www.facebook.com/groups/CHfamilialatina/</u>

Facebook Group: <u>https://www.facebook.com/groups/CHfamilialatina/</u> To join, please email: <u>maribaradell@gmail.com</u>

Pickleball & Tennis Friends!

Are you an adult age 21 and over looking to play pickleball with neighbors and fellow pickleball enthusiasts? Join the Facebook Community "Castle Hills Pickleball & Tennis" and get into the game! It's about Family, Friends, Fitness and Fun!

NEW GROUP

If you are a homeowner in Castle Hills, join the Facebook Page, **"Castle Hills Courtside Discussion Forum - CH Homeowners"** for updates and general information on improvements regarding the tennis, basketball and pickleball courts.

Residential Architectural Review Committee

Meet every 2nd & 4th Monday of the month to review resident modification applications. If interested in being on the committee, please email: <u>RARC@brightco.com</u>

Riverstone Ministry

Castle Hills Bible Study riverstoneministry.com For more information contact: <u>sarahdawnnelson@hotmail.com</u>

Tennis Men's Casual Doubles

Every other Saturday 9-11 am, Courts 3 & 4 Phil Kessler: 214-536-7566, philkessler@yahoo.com

https://www.facebook.com/groups/castlehillscommunity To add or edit your group contact on this page, email: krissy.kelly@brightrealty.com





Children's Play Groups

The following are the current play groups by age:

Castle Hills Crusaders — Born August 2016 - August 2017 Kendall Meck, k.meck@hotmail.com

Castle Cuties — Born August 2018 - August 2019 Jen Wilder, Jen.manuel.wilder@gmail.com Kelly Reimer, Kelish7@yahoo.com

Castle Little of Castle Hills—Born August 2019- August 2020 Jennifer Fiske, jennfiske@yahoo.com https://www.facebook.com/groups/136638321623075/

Castle Hills Little Lords and Ladies—Born August 2021-August 2022

https://www.facebook.com/groups/840178121068656/?ref=share_group_link

Facebook Groups

Facebook Groups (2023-2024 School Year) 12th Grade - "Castle Hills Class of 2024" 11th Grade - "Castle Hills Class of 2025" 10th Grade - "Castle Hills Class of 2026" 9th Grade - "Castle Hills Class of 2027" 8th Grade - "Castle Hills Class of 2028" 7th Grade - "Castle Hills Class of 2029" 6th Grade - "Castle Hills Class of 2030" 5th Grade - "Castle Hills Class of 2030" 5th Grade - "Castle Hills Class of 2031" 4th Grade - "Castle Hills Class of 2032" 3rd Grade - "Castle Hills Class of 2034" 1st Grade - "Castle Hills Class of 2035"

Kindergarten - "Castle Hills Class of 2036"

Do you have a play group to add or update? Please email Krissy Kelly below to update or add play group information to this page: <u>krissy.kelly@brightrealty.com</u> Village Shops and Plaza Shopping Directory

The Village Shops are open 7 days a week. Call individual stores for specific hours.

Convenience Stores

CASTLE SPIRITS 972-899-0906

VILLAGE MARKET 972-899-3488

Food & Beverages

THE GRIND BURGER BAR & TAP ROOM 972-410-0320

> HILLS CAFÉ 972-410-0164

KANZI SUSHI & HIBACHI 972-899-9779

> **LONDON BAKER** 972-410-0106

PI.E 3.14 EVERYDAY EATERY 972-899-2718

RAMEN, IZAKAYA AKIRA 972-410-0294

> **SOPHIA'S KITCHEN** 972-899-9665

> > **T.B.D KITCHEN** 972-899-2073

Z'S WOK 972-899-1087

Professional Services

ATCHLEY CHIROPRACTIC 972-899-9737

AMERICAN LEGEND HOMES DESIGN GALLERY 972-410-5721

EDWARD JONES FINANCIAL 972-899-3021

> FARMERS INSURANCE 972-620-3026

LIBERTY POSTAL BUSINESS CENTER 972-899-9275

> **RENEE MEARS REALTORS** 972-899-1953

Specialty Services

DALLAS CONSERVATORY 469-444-7971

> ESTILO JEWELRY Suite #171

KIDDIE ACADEMY 972-410-4675

> KIM'S TAILOR 972-899-1801

MUSIC ACADEMY OF CASTLE HILLS 972-899-1315

THE READING RANCH 214-436-5533

Health & Beauty

CASTLE HILLS DENTAL 972-899-9288

GENERATIONS SALON 972-424-2465

NEW TENANT

KING NAILS & SPA 972-410-0297

Sports & Fitness

ALLOY PERSONAL TRAINING CASTLE HILLS 972-360-9103

CASTLE HILLS TAEKWONDO AMERICA 972-899-1119

> **PLATINUM PILATES** 972-316-9220

CASTLE HILLS

For leasing information, please contact: Britton Lankford - 972-410-6600 brightrealty.com

🔅 Bright Realty

CASTLE HILLS



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FREE TRIAL CLASS

Take Your Child's Literacy to the Next Level!



- Alloy Personal Training Offers:
- Small Group Training
- Complimentary Starting Point Session
- · Vibrant and encouraging community
- Individualized Program tailored to YOUI

Join us now and enter our Project Zero Challenge for the Holidays! AlloyPersonalTraining.com/location/castle-hills-tx

STRONGER TOGETHER

Call or text 972-360-9103! Alloy Personal Training Castle Hills 2520 King Arthur Blvd Ste 101 Located in the Castle Hills Village Shops

CastleHills@readingranch.com • 972-410-0195 We make reading and writing FUN!



Come see us at The Village Shops



WWW.ESTILOCONCEPTSTORE.COM

THE DALLAS CONSERVATORY



2520 King Anhur Blvd. Suite 104 TheDallasConservatory.org

ID





Useful Community Contacts & Information

Castle Hills HOA

2520 King Arthur Blvd, Ste #200 Lewisville, TX 75056 972-410-6614 hoa@castlehills.org

Castle Hills Mail Center

700 Sword Bridge Drive Lewisville, TX 75056 972-899-0030 <u>chmc@castlehills.org</u>

Community Center

2501 Queen Margaret Drive Lewisville, TX 75056 972-899-7500 communitycenter@castlehills.org

Castle Hills Patrol 214-274-2057

Residential Architectural Review Committee (RARC) rarc@brightco.com

City of Carrollton (Water/Trash) 972-466-3120 City of Lewisville Water Billing 972-219-3440

CWD 972-392-9300

Vector Security Monitoring 817-424-3838

CoServ Gas & Electric 800-274-4014

Atmos Energy 888-286-6700

HOA: General Community Inquiries & Concerns

General Contact: <u>hoa@castlehills.org</u> 972-410-6614

LaTonya Coleman, Resident Coordinator latonya.coleman@castlehills.org

Janessa Rivera, Compliance Coordinator janessa.riveria@castlehills.org

Krissy Kelly, Assistant Association Manager krissy.kelly@brightrealty.com

Construction Hours in Castle Hills:

Mon-Fri: 7AM-7PM

Sat: 8AM-6PM

Sun & Major Holidays: -NONE-

*If you observe construction outside of these hours, contact Castle Hills Patrol.

Castle Hills CCRs & Guidelines

These documents and more are available electronically under the Resident Portal section of **www.castlehills.com**

Mandatory HOA/Annual Assessment

Castle Hills is an HOA community and all residents pay an annual assessment that is invoiced at the end of the year, and is due January 1st every year.

Not Residing in the Neighborhood?

If you own a Castle Hills property, but do not live in the neighborhood, it is your responsibility to provide us with a current mailing address to ensure you receive important community notices and invoices.

ARC Approval & Application

Any changes or additions made to the property, including but not limited to, re-roofing, fence replacement, satellite dish addition, or pool installations, must be approved prior by the RARC to ensure the work is done correctly and maintains the integrity of the property and the aesthetic appeal of the community. The application is available on the Resident Portal section of <u>www.castlhills.com</u>, or you may request a copy from: <u>hoa@castlehills.org</u>

Who To Contact? Community Directory

Castle Hills Master Association

- Amenity centers and their grounds (pools, workout rooms, sports courts, playgrounds, etc.), account status, ledger copies, document requests, etc. Castle Hills HOA: (972) 410-6614 <u>hoa@castlehills.org</u>
- Banquet Room Rentals & Tennis Court Reservations Community Center: (972) 899-7500 <u>communitycenter@castlehills.org</u>
- Residential Architectural Review Committee (RARC): <u>RARC@brightco.com</u>

City of Lewisville

- Streets, Sidewalks & Screening Walls: (972) 219-3510
- Report Water Leak Or Sewer Issue: (972) 219-3510
- Animal Services: (972) 219-3478
- Hazardous Waste: (972) 219-3699
- Code Enforcement: (972) 219-3480 * Not applicable to HOA rules

Streetlights

• **CoServ Electric** is responsible for Street Light additions, replacement & repairs 800-274-4014 (press #4, then #5 for repair & maintenance)

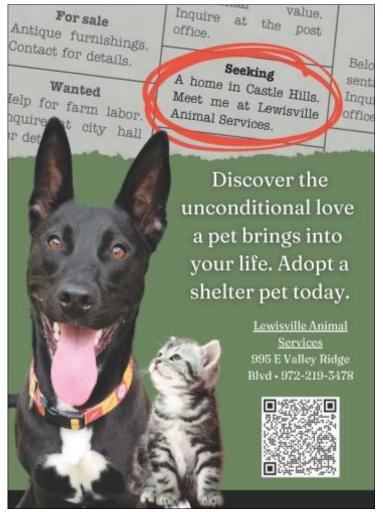
Trash Pick Up & Receptacles

- **CWD** for Lewisville residents only: (972) 392-9300
- City of Carrollton for Carrollton residents: (972) 466-3120

This directory is subject to edits/additions, so please check in each edition for the most current listing.

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Fishing in Castle Hills

- A fishing permit from Denton County is required.
- Ponds are catch and release only, no swimming.
- Fishing is only allowed at the ponds located at Lake Avalon, Merlin's Ponds & Boot Park.
- Ponds that are on the golf course are not available to the public for fishing.

