



May 2024

# THE Gatekeeper NEWSLETTER

## It's Pool Season!

Pool Memberships are on sale now at the community center:

2501 Queen Margaret Drive  
Mon-Sat: 9AM-5PM  
972-899-7500

Access to the pools requires the submission of an application (online or hard copy) , key-fobs and the purchase of a pool membership. The application is available for download in the main email *The Gatekeeper* came through.

### Skip The Line!

Submit your completed pool application online to: [communitycenter@castlehills.org](mailto:communitycenter@castlehills.org)

After the completed application is received, you will get a follow-up email with instructions on obtaining your pool membership and key-fobs. This allows the community center staff to prepare your pool ID cards and paperwork ahead of time. They will notify you when your packet is ready for pick up.

When notified, you will pick up your pool packet and submit payment at the Queen Margaret Community Center.

**\*Walk-ins are welcomed but may be subject to a wait time as residents who pre-submitted their application will be processed first.**



### Pricing for 2024:

- **\$90 - Single/Couple:** Up to 2 family members, one of which being at least 18 years of age
- **\$140 - Family:** Up to 6 family members that are full time residents at the address listed on the application  
\*Each additional beyond 6 members is \$10 each

**The community center is unable to give change, so if you are paying in cash, it must be exact.**

### Please Remember to Bring:

- **EXACT CASH** or Check ONLY for payment of the pool membership
- Proof of Residency in Castle Hills (if you are leasing/renting you will need to bring a copy of your lease, or written authorization from your landlord for you to access the amenities )
- Last year's Picture ID Cards & Key Fobs (if applicable)

**\*Residents must be current on their HOA dues to purchase a pool membership, and maintain amenity access.**

# Save The Date!

# Castle Hills 4th of July Freedom Festival



- Morning parade @ 9AM (gathers at Polser Elementary)
- Thursday, July 4th @ 9AM in Lake Avalon Park
- Bounces Houses, Food Trucks, Activities, & More!
- Fireworks Show @ DUSK

## Changes for 2024

After years of hosting the highly attended annual Freedom Festival, it has been determined this event has outgrown it's community. As many of you are aware, we have a large number of outside attendees, and the event itself has become bigger than the community can handle, and enjoy.

This year, we are changing some things that we hope will bring the community feel back to this event, and start a new tradition for the neighborhood.

- **First change, the time.** Instead of an all-day event, it will now be held immediately after the morning parade, around 9:30AM, and it will go until 12PM.
- **Second change, the location.** The event will now exclusively be in Lake Avalon; activities and food trucks will no longer be in the Castle Hills Village Shops.
- **Third change, advertising.** We will not be announcing or advertising outside of the community—all promotion for the event will be through neighborhood communications (newsletter, Castle Hills social media, etc.).

### What is not changing:

- **Activities:** There will still be bounce houses, face painters, balloon artists and more for everyone to enjoy—even some new offerings this year.
- **Food & Beverage:** In addition to the restaurants in the Village Shops, there will be a few food truck vendors in the park for attendees to enjoy. We are very excited to announce that **Chick-fil-a Trinity Mills** will be joining us this year!
- **Fireworks:** There will still be fireworks at dusk. Residents who want to venture out to Lake Avalon Park in the evening are more than welcome to do so, and enjoy!

There are still some details and aspects of the event that are being finalized, and any important updates will be communicated via email.

We appreciate your support during this transition, and are excited to bring you all a newly envisioned 4th of July celebration!

# THANK YOU, SPONSORS



CASTLE HILLS  
COMMERCIAL ASSOCIATION

Infinity  
LAWNSCAPE



Primrose School  
of Castle Hills



# CASTLE HILLS FREEDOM FESTIVAL 2024 EVENT TEE



**Return this order to 2501 Queen Margaret Drive OR 2520 King Arthur Blvd, Ste #200 by 06/14/24**

Instructions for Order Pickup

You will be notified by the community center staff when your order is ready for pick up at the Queen Margaret Community Center



## COTTON S/S TEE

*Red*

YOUTH	YM	YL		TOTAL
QTY				

**Youth Sizes: \$10.00 each**

additional charge may apply for sizes 4XL & up. ask for details.

ADULT	AS	AM	AL	AXL	A2XL	A3XL	A4XL	A5XL	A6XL	TOTAL
QTY										

**Adult Sizes: \$10.00 each**

additional charge may apply for sizes 4XL & up. ask for details.

☐ Cash ☐ Check

TOTAL QUANTITY \_\_\_\_\_ TOTAL COST \$ \_\_\_\_\_

NAME \_\_\_\_\_

EMAIL \_\_\_\_\_

PHONE \_\_\_\_\_







# Wellness. Independence. *Peace of Mind.*

Embrace the worry-free care you deserve and the peace of mind of having all of your needs met. Our knowledgeable team members provide compassionate, individualized care. Enjoy our elegant community and ensure you experience the best in senior living! Our residents thrive as they enjoy:



  
**Chef-Prepared  
Meals**

  
**Pet  
Friendly**

  
**Scheduled  
Transportation**

Call today to schedule a tour and experience our resident-first philosophy!

**972.476.0210 | [PrestonwoodCourt.com](http://PrestonwoodCourt.com)**

7001 Plano Pkwy, Plano, TX 75093

**PRESTONWOOD**  
COURT  
ASSISTED LIVING & MEMORY CARE



**For sale**  
Antique furnishings.  
Contact for details.

**Wanted**  
Help for farm labor.  
Inquire at city hall  
or det

**Seeking**  
A home in Castle Hills.  
Meet me at Lewisville  
Animal Services.

Discover the  
unconditional love  
a pet brings into  
your life. Adopt a  
shelter pet today.

Lewisville Animal  
Services  
995 E Valley Ridge  
Blvd • 972-219-5478



## Fishing in Castle Hills

- ◆ A fishing permit from Denton County is required.
- ◆ Ponds are catch and release only, **no swimming.**
- ◆ Fishing is only allowed at the ponds located at Lake Avalon, Merlin's Ponds & Boot Park.
- ◆ Ponds that are on the golf course are not available to the public for fishing.



## Combining Early Childhood Education With Language Learning



**SPANISH SCHOOLHOUSE**  
Learn the language. Create the future.



**CHECK OUT ALL  
OUR PROGRAMS ON  
OUR WEBSITE**

Preschool \* Summer Camp



**Castle Hills/Carrollton**

1529 E. Hebron Pkwy. Carrollton, TX 75010

Inside Carrollton Nazarene Church

**(214) 483-6474 \* [castlehills@spanishschoolhouse.com](mailto:castlehills@spanishschoolhouse.com)**



## Sports Fields Use & Reservations

The sports fields are for the use of Castle Hills residents only. Residents must be current on their HOA dues to reserve a field. Fifty percent of the rosters must be Castle Hills residents. The fields are for youth practice. Officiated games and league play are not permitted at any time.

***The fields are for the use of community resident youths only.***

***If you see anyone using the fields that should not be, please call patrol at 214-274-2057***

The seasons are as follows:

- **February 10th: Spring Season** (March-April-May)
- **May 10th: Summer Season** (June-July-August)
- **August 10th: Fall Season** (September-October-November)
- **November 10th: Winter Season** (December-January-February)

-The deadline to have applications submitted is the 10th of the month prior to the start of the season

-Applications received after these dates will be processed on a space available basis for the current or next upcoming season.

-Applications received by the deadline date, will have scheduling conflicts resolved using a lottery method.

-Applications can be emailed to [communitycenter@castlehills.org](mailto:communitycenter@castlehills.org) or dropped at: 2501 Queen Margaret Drive





**COMMUNITY CENTER**  
**2501 Queen Margaret Drive**  
**Mon-Sat: 9AM-5PM**  
**972-899-7500**  
**communitycenter@castlehills.org**

- Access Key-Fobs
- Banquet Room Rentals
- Sports Courts Reservations & Access Code
- Pool Memberships (during pool season)
- Sports Fields Reservations
- Community Garden Plot Rentals
- Driving & Park Maps
- General Information & Forms

Access to the workout rooms and pools (during pool season with purchase of a pool membership) is with a key-fob.

Each estate is allowed a maximum of two (2) active key-fobs.  
Residents get the first one (1) at no charge.  
An additional or replacement fob is \$20 cash or check.



## Campaign Signs: Rules Reminder

- Campaign signs may be posted as early as 90 days before an election. **NO EARLIER.**
- They must be removed within 10 days after the election
- It is illegal to place any signs on or within the right of way. This includes posting signs on trees, telephone or light poles, traffic signs and any other object in the right of way.
- Campaign signs may be placed in the yard of your home. *\*This does NOT include the parkway (strip between the street and sidewalk) or common areas.*

**\*Signs will be removed if seen in these areas.**



## Residential Architectural Review Committee (RARC)

The RARC is in place to ensure that any additions and/or changes made are done correctly for both the aesthetic appeal of Castle Hills and adherence to the Deed Restrictions and Design Guidelines that encumber each estate.

-You **MUST** have RARC approval for ANY additions or changes made to the property.

This includes but is not limited to the following:

- Fence Replacement (fences must be smooth side out and stained to a medium brown finish)
- Trash Pad Installation
- Satellite Dish Installation
- Landscape Border Additions Around Flower Beds & Trees
- Roof Replacements (they must have the brand, style and color of the shingle, even if it is 'same as existing')
- Pools, Arbors, Covered Patios, Driveway Gates, New Front Doors, etc.

-You do **NOT** need RARC Approval for the following:

- Cleaning & Staining your fence to a medium brown finish
- Painting exterior trim the same color (includes all doors)
- Removing and replacing dead landscape with the same or similar plants
- Exterior repairs that are restoration to original condition
- Parkway tree replacement with the correct tree species for your street and tree size is a minimum 3 ½" inch caliper (diameter) tree when measured 12" inches from the base of the tree.



# BEARFOOT SCAN HERE

APPLY ONLINE, PASS  
TRAINING & MAKE MONEY



STARTING AT  
\$10/HOUR  
NO EXPERIENCE  
NEEDED



## GUARDS WANTED

TRAINING DATES AND APPLICATION AVAILABLE AT  
[BEARFOOT.NET/EMPLOYMENT-TRAINING](http://BEARFOOT.NET/EMPLOYMENT-TRAINING)



# *Street Parking : Rules Reminder*

## COMPLIANCE CORNER

.....

Streets outside of gated areas of the community are public streets, and the association cannot tow vehicles.

There are parking rules and guidelines that we ask all Castle Hills residents and their guests follow to maintain the aesthetic appeal of our community, and harmony amongst neighbors.

It is understood that sometimes parking in the street is necessary.

Street parking is a last resort, and if you have to park on the street, please be mindful of where you or your friends/family are parking and be sure to not block a neighbors driveway, park on the sidewalk, on the curb or in the wrong direction of traffic flow.

Below are some guidelines for street parking:

- **Garages and driveways should be fully utilized before parking on the street.**
- **If your guests have to park on the street, please make them aware of the parking rules**
- **Park in front of the home they are visiting and on the same side of the street**
- **Park in the direction of traffic**
- **Park for no more than 24 hours at a time**
- **Do not block your neighbors driveways**
- **Do not park in a way that makes it difficult for motorists to maneuver your street**
- **Do not park next to or in front of a stop sign (if applicable)**



Also, vehicles that are disabled are to be stored off site. This includes but is not limited to vehicles with out of date registration stickers, flat tires, leaking motor fluids, broken windshields, etc.

We ask that you do the best you can to be considerate of your neighbors and communicate with them directly, if needed, as a courtesy.

**Janessa Rivera** | *HOA Compliance Coordinator*  
[janessa.rivera@castlehills.org](mailto:janessa.rivera@castlehills.org) - 972-410-6518

## Committee & Group Contacts

**Castle Hills Community Center**  
2501 Queen Margaret Drive  
CommunityCenter@castlehills.org  
972-899-7500

**Castle Hills LinkedIn.com Group**  
Bruce Goldberg: [brucegoldberg@gmail.com](mailto:brucegoldberg@gmail.com)  
[www.facebook.com/groups/castlehillscmmunity](http://www.facebook.com/groups/castlehillscmmunity)

**Castle Hills Mail Center**  
701 Sword Bridge Drive  
castlehillsmailcenter@castlehills.org  
972-899-0030

**Castle Hills Progressives & Liberals Club**  
Meets once a month on the 3rd Tuesday  
[chprogressives@gmail.com](mailto:chprogressives@gmail.com)

**Castle Hills Security Patrol**  
24 hours a day, 7 days a week: 214-274-2057

**Familia Latina de Castle Hills**  
For all Spanish speaking neighbors  
Facebook Group: <https://www.facebook.com/groups/CHfamilialatina/>  
To join, please email: [maribaradell@gmail.com](mailto:maribaradell@gmail.com)

**\*NEW\* Pickleball & Tennis Friends!**  
Facebook Group: "Castle Hills Pickle Ball and Tennis"  
This resident group plans multiple "open play" get togethers throughout the week.

**Residential Architectural Review Committee**  
Meet every 2nd & 4th Monday of the month to review resident modification applications.  
If interested in being on the committee, please email: [RARC@brightco.com](mailto:RARC@brightco.com)

**Riverstone Ministry**  
Castle Hills Bible Study  
[riverstoneministry.com](http://riverstoneministry.com)  
For more information contact: [sarahdawnnelson@hotmail.com](mailto:sarahdawnnelson@hotmail.com)

**Tennis Men's Casual Doubles**  
Every other Saturday 9-11 am, Courts 3 & 4  
Phil Kessler: 214-536-7566, [philkessler@yahoo.com](mailto:philkessler@yahoo.com)  
See schedule on wall outside Community Center

<https://www.facebook.com/groups/castlehillscmmunity>  
To add or edit your group contact on this page, email:  
[krissy.kelly@brightrealty.com](mailto:krissy.kelly@brightrealty.com)



## Children's Play Groups

The following are the current play groups by age:

**Castle Hills Crusaders — Born August 2016 - August 2017**  
Kendall Meck, [k.meck@hotmail.com](mailto:k.meck@hotmail.com)

**Castle Cuties — Born August 2018 - August 2019**  
Jen Wilder, [Jen.manuel.wilder@gmail.com](mailto:Jen.manuel.wilder@gmail.com)  
Kelly Reimer, [Kelish7@yahoo.com](mailto:Kelish7@yahoo.com)

**Castle Little of Castle Hills—Born August 2019- August 2020**  
Jennifer Fiske, [jennfiske@yahoo.com](mailto:jennfiske@yahoo.com)  
<https://www.facebook.com/groups/136638321623075/>

**\*NEW GROUP!\***  
**Castle Hills Little Lords and Ladies—Born August 2021-August 2022**  
[https://www.facebook.com/groups/840178121068656/?ref=share\\_group\\_link](https://www.facebook.com/groups/840178121068656/?ref=share_group_link)

## Facebook Groups

Facebook Groups (2023-2024 School Year)

12th Grade - "Castle Hills Class of 2024"  
11th Grade - "Castle Hills Class of 2025"  
10th Grade - "Castle Hills Class of 2026"  
9th Grade - "Castle Hills Class of 2027"  
8th Grade - "Castle Hills Class of 2028"  
7th Grade - "Castle Hills Class of 2029"  
6th Grade - "Castle Hills Class of 2030"  
5th Grade - "Castle Hills Class of 2031"  
4th Grade - "Castle Hills Class of 2032"  
3rd Grade - "Castle Hills Class of 2033"  
2nd Grade- "Castle Hills Class of 2034"  
1st Grade - "Castle Hills Class of 2035"  
Kindergarten - "Castle Hills Class of 2036"

**Do you have a play group to add or update?**

Please email Krissy Kelly below to update or add play group information to this page:

**[krissy.kelly@brightrealty.com](mailto:krissy.kelly@brightrealty.com)**



# *Village Shops and Plaza Shopping Directory*

The Village Shops are open 7 days a week. Call individual stores for specific hours.

## *Convenience Stores*

**CASTLE SPIRITS**  
972-899-0906

**VILLAGE MARKET**  
972-899-3488

## *Food & Beverages*

**THE GRIND BURGER BAR &  
TAP ROOM**  
972-410-0320

**HILLS CAFÉ**  
972-410-0164

**KANZI SUSHI & HIBACHI**  
972-899-9779

**LONDON BAKER**  
972-410-0106

**PI.E 3.14 EVERYDAY EATERY**  
972-899-2718

**RAMEN, IZAKAYA AKIRA**  
972-410-0294

**SOPHIA'S KITCHEN**  
972-899-9665

**T.B.D KITCHEN**  
972-899-2073

**Z'S WOK**  
972-899-1087

## *Professional Services*

**ATCHLEY CHIROPRACTIC**  
972-899-9737

**AMERICAN LEGEND HOMES  
DESIGN GALLERY**  
972-410-5721

**EDWARD JONES FINANCIAL**  
972-899-3021

**FARMERS INSURANCE**  
972-620-3026

**LIBERTY POSTAL BUSINESS CENTER**  
972-899-9275

**RENEE MEARS REALTORS**  
972-899-1953

## *Specialty Services*

**DALLAS CONSERVATORY**  
469-444-7971

**ESTILO JEWELRY**  
Suite #171

**KIDDIE ACADEMY**  
972-410-4675

**KIM'S TAILOR**  
972-899-1801

**MUSIC ACADEMY OF  
CASTLE HILLS**  
972-899-1315

**THE READING RANCH**  
214-436-5533

## *Health & Beauty*

**CASTLE HILLS DENTAL**  
972-899-9288

**COCO NAILS & SPA**  
972-899-9238

**GENERATIONS SALON**  
972-424-2465

## *Sports & Fitness*

**ALLOY PERSONAL TRAINING  
CASTLE HILLS**  
972-360-9103

**CASTLE HILLS  
TAEKWONDO AMERICA**  
972-899-1119

**PLATINUM PILATES**  
972-316-9220

**CASTLE HILLS**  
VILLAGE SHOPS & PLAZA



**For leasing information, please contact:**

Britton Lankford - 972-410-6600

[brightrealty.com](http://brightrealty.com)





# CASTLE HILLS

VILLAGE SHOPS & PLAZA

*New Year. New You!*

## PLATINUM PILATES

Adding Pilates to your life brings benefits far beyond building your strength and fitness level. It will increase your flexibility, balance, longevity and concentration.

**JOIN NOW**

**20% Off Your 1st 3 Months for our 2 Most Popular Memberships\***

**\*For more information:**  
972.316.9220  
[www.Platinum-Pilates.com](http://www.Platinum-Pilates.com)



## STRONGER TOGETHER

Alloy Personal Training Offers:

- Small Group Training
- Complimentary Starting Point Session
- Vibrant and encouraging community
- Individualized Program tailored to YOU!

Call or text 972-360-9103!  
Alloy Personal Training Castle Hills  
2520 King Arthur Blvd Ste 101  
Located in the Castle Hills Village Shops

Join us now and enter our Project Zero Challenge for the Holidays!  
[AlloyPersonalTraining.com/location/castle-hills-tx](http://AlloyPersonalTraining.com/location/castle-hills-tx)

# ALLOY



Be your own kind of beautiful Suite #171

[WWW.ESTILOCONCEPTSTORE.COM](http://WWW.ESTILOCONCEPTSTORE.COM)

## Generations Salon

Now offering IV Hydration, Skinny Shots, B12 shots, Anti Wrinkle Injections, Fillers & so much more.

Castle Hills Village Shops!!

MON-FRI: 7AM-2:30PM  
SAT-SUN: 7AM-3PM  
Suite #109



## Hills cafe

— BREAKFAST & LUNCH —



Visit:  
[ReneeMears.Com](http://ReneeMears.Com)

For reliable Castle Hills Real Estate Information.  
Voted "One of the Best Realtors in Dallas" by D Magazine

Residents and Business Owners in Castle Hills since 1999  
Offering Generosity, Insight, Expertise and Knowledge

We are available at your convenience  
Visit us in the Village Shops or call 972-899-1953



# CASTLE HILLS

## VILLAGE SHOPS & PLAZA



**RAMEN**  
IZAKAYA  
**AKIRA**

2540 King Arthur Blvd  
Ste 126, Lewisville,  
TX 75056

[www.ramenizakayaakira.com](http://www.ramenizakayaakira.com)



**Stephen K. Mullican, AAMS®**  
Financial Advisor

2540 King Arthur Blvd Ste 120  
Lewisville, TX 75056  
972-899-3021

**Edward Jones®**  
MAKING SENSE OF INVESTING  
[edwardjones.com](http://edwardjones.com)

Franz Lucas DDS

**Castle Hills**  
DENTAL

2540 King Arthur Blvd.  
Suite 160  
Lewisville, Texas 75056

972-899-9288  
[castlehillsdental.com](http://castlehillsdental.com)

**KIDS MARTIAL ARTS**  
**6 WEEKS**  
**JUST \$69**

(Plus a FREE Uniform - \$45 Value!)



\*New students only. Certain restrictions apply.

REGISTER ONLINE: [www.CastleHillsTA.com](http://www.CastleHillsTA.com)

**FREE TRIAL CLASS**

**Take Your  
Child's Literacy  
to the Next Level!**

**The Reading  
Ranch**  
Tutorial, Literacy  
& Diagnostic Centers

[CastleHills@readingranch.com](mailto:CastleHills@readingranch.com) • 972-410-0195

*We make reading and writing FUN!*



**CUSTOM  
DONUTS**

972-899-9665

24 hour advance order

  
**Sophia's  
KITCHEN**  
[SophasKitchen.Love](http://SophasKitchen.Love)

THE DALLAS CONSERVATORY



**NOW IN CASTLE HILLS!**

DFW's largest performing arts school! Est. 2008

Dance and Theater for 18 Months - Adult

469.444.7971 | [CastleHills@TheDallasConservatory.org](mailto:CastleHills@TheDallasConservatory.org)  
2520 King Arthur Blvd, Suite 104

[TheDallasConservatory.org](http://TheDallasConservatory.org)



**LIBERTY  
POSTAL**  
BUSINESS CENTER

**Todd Myerscough**  
Owner

*More Than a Shipping Store!*

2560 King Arthur Blvd  
Suite 124  
Lewisville, TX 75056  
P: 972.899.9275  
F: 972.899.9276

[libertypostal@gmail.com](mailto:libertypostal@gmail.com)  
[www.libertypostal.com](http://www.libertypostal.com)  
[www.facebook.com/libertypostal](http://www.facebook.com/libertypostal)

# Useful Community Contacts & Information

## **Castle Hills HOA**

2520 King Arthur Blvd, Ste #200  
Lewisville, TX 75056  
972-410-6614  
[hoa@castlehills.org](mailto:hoa@castlehills.org)

## **Castle Hills Mail Center**

700 Sword Bridge Drive  
Lewisville, TX 75056  
972-899-0030  
[chmc@castlehills.org](mailto:chmc@castlehills.org)

## **Community Center**

2501 Queen Margaret Drive  
Lewisville, TX 75056  
972-899-7500  
[communitycenter@castlehills.org](mailto:communitycenter@castlehills.org)

## **Castle Hills Patrol**

214-274-2057

## **Residential Architectural Review Committee (RARC)**

[rarc@brightco.com](mailto:rarc@brightco.com)

## **City of Carrollton (Water/Trash)**

972-466-3120

## **City of Lewisville Water Billing**

972-219-3440

## **CWD**

972-392-9300

## **Vector Security Monitoring**

817-424-3838

## **CoServ Gas & Electric**

800-274-4014

## **Atmos Energy**

888-286-6700

## **HOA: General Community Inquiries & Concerns**

General Contact: [hoa@castlehills.org](mailto:hoa@castlehills.org)  
972-410-6614

**LaTonya Coleman**, Resident Coordinator  
[latonya.coleman@castlehills.org](mailto:latonya.coleman@castlehills.org)

**Janessa Rivera**, Compliance Coordinator  
[janessa.riveria@castlehills.org](mailto:janessa.riveria@castlehills.org)

**Krissy Kelly**, Assistant Association Manager  
[krissy.kelly@brightrealty.com](mailto:krissy.kelly@brightrealty.com)

## **Construction Hours in Castle Hills:**

Mon-Fri: 7AM-7PM

Sat: 8AM-6PM

Sun & Major Holidays:  
-NONE-

*\*If you observe construction  
outside of these hours, contact  
Castle Hills Patrol.*

## **Castle Hills CCRs & Guidelines**

These documents and more are available electronically under the Resident Portal section of [www.castlehills.com](http://www.castlehills.com)

## **Mandatory HOA/Annual Assessment**

Castle Hills is an HOA community and all residents pay an annual assessment that is invoiced at the end of the year, and is due January 1st every year.

## **Not Residing in the Neighborhood?**

If you own a Castle Hills property, but do not live in the neighborhood, it is your responsibility to provide us with a current mailing address to ensure you receive important community notices and invoices.

## **ARC Approval & Application**

Any changes or additions made to the property, including but not limited to, re-roofing, fence replacement, satellite dish addition, or pool installations, must be approved prior by the RARC to ensure the work is done correctly and maintains the integrity of the property and the aesthetic appeal of the community. The application is available on the Resident Portal section of [www.castlhills.com](http://www.castlhills.com), or you may request a copy from: [hoa@castlehills.org](mailto:hoa@castlehills.org)



# Who To Contact?

## Community Directory

### Castle Hills Master Association

- ♦ Amenity centers and their grounds (pools, workout rooms, sports courts, playgrounds, etc.), account status, ledger copies, document requests, etc.  
Castle Hills HOA: (972) 410-6614  
[hoa@castlehills.org](mailto:hoa@castlehills.org)
- ♦ Banquet Room Rentals & Tennis Court Reservations  
Community Center: (972) 899-7500  
[communitycenter@castlehills.org](mailto:communitycenter@castlehills.org)
- ♦ Residential Architectural Review Committee (RARC): [RARC@brightco.com](mailto:RARC@brightco.com)

### City of Lewisville

- ♦ Streets, Sidewalks & Screening Walls: (972) 219-3510
- ♦ Report Water Leak Or Sewer Issue: (972) 219-3510
- ♦ Animal Services: (972) 219-3478
- ♦ Hazardous Waste: (972) 219-3699
- ♦ Code Enforcement: (972) 219-3480 *\*Not applicable to HOA rules*

### Streetlights

- ♦ **CoServ Electric** is responsible for Street Light additions, replacement & repairs  
800-274-4014 (press #4, then #5 for repair & maintenance)

### Trash Pick Up & Receptacles

- ♦ **CWD** for Lewisville residents only: (972) 392-9300
- ♦ **City of Carrollton** for Carrollton residents: (972) 466-3120

