CASTLE HILLS ANNUAL HOA MEETING 2024



MYTHS, MYSTERIES, LEGENDS, & FACTS

- I. "Bright organization makes money off HOA"
- 2. "City of Lewisville took on many maintenance responsibilities of HOA at annexation"
- 3. Vector, CoServe, Cosecurity, Grande, etc. (Vector June 19, 2044, monitoring phone line)
- 4. "HOA Dues pay for fireworks/independence day event"
- Pool maintenance/memberships/community centers
- 6. Windhaven will open soon!
- 7. Commercial Association is supported by residential
- 8. Enforcement Procedures
- 9. Why mail delivery

SPECIAL ASSESSMENT EXPLAINED

- Historical extraordinary costs, how were they handled?
- Receivables
- Insurance Philadelphia declined to renew, new Broker engaged and hopefully reduction available
- Capital Reserve Third party study underway expect results 3-4 months
- Mail Salaries, vehicles/maintenance, building maintenance and improvements
- Catch up
- Developer notes payable

PARK AREAS + ANNEXATION

- Boot Park 13.22
- Merlins Pond 3.25 West 5.15 East 8.4 Total
- Avalon 6.22 + 6.12 = 12.34 Total
- Efluent Pond 7.76
- Academy Park 6.82 +3.92 + 10.74

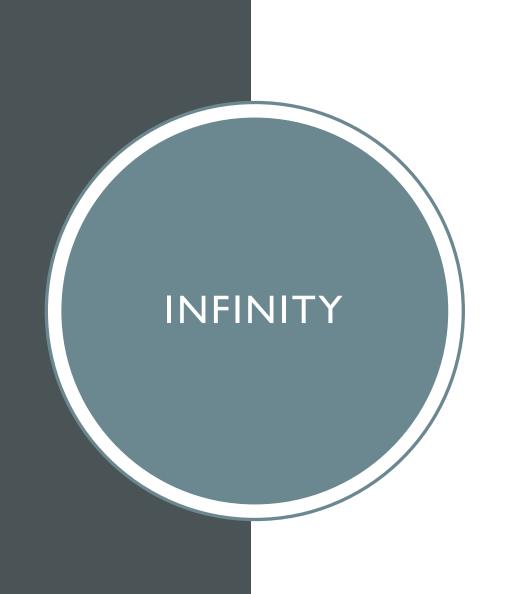
Increased water usage and landscape expense

52.46 acres total new landscape area and irrigation expense

Lewisville taking back Avalon 12.34 acres (1/1/2025)

Boot Park going to Reserve Association solely 13.22 acres (1/1/2025)

32.61 additional landscape acres for Master Association



Infinity Lawnscape – all bid 2021 extended 3 years at annexation COL has kept contract in place.
City of Lewisville bid the service this year to 9 companies, including Infinity
Infinity bid 0% increase over current contract and was awarded contract last week, 4-year term.

4400 STATE HIGHWAY 121, SUITE 900 LEWISVILLE, TX 75056 972-410-6614

December 7, 2022

United States Postal Service - The Colony, TX Attn: Melynda Fanning 5201 S. Colony Blvd, Suite 600 The Colony, TX 75056-9997

RE: United States Postal Service Package Delivery - Castle Hills Master Association, Inc.

To Whom it May Concern:

As of December 15, 2022, the Castle Hills Master Association, Inc. (the "Association") and its employees will no longer deliver packages received at 701 Sword Bridge Dr. and 3715 Sir Kelly St. which do not fit in parcel lockers to actual addresses.

Per the Association's records, all packages received which will not fit in parcel lockers, United States Postal Service (the "USPS") personnel will deliver and or attempt delivery to actual address.

Signed,

Eric Stanley Delegate

Castle Hills Master Association, Inc. Eric.Stanley@brightrealty.com 4400 State Highway 121, Suite 900 Lewisville, TX 75056

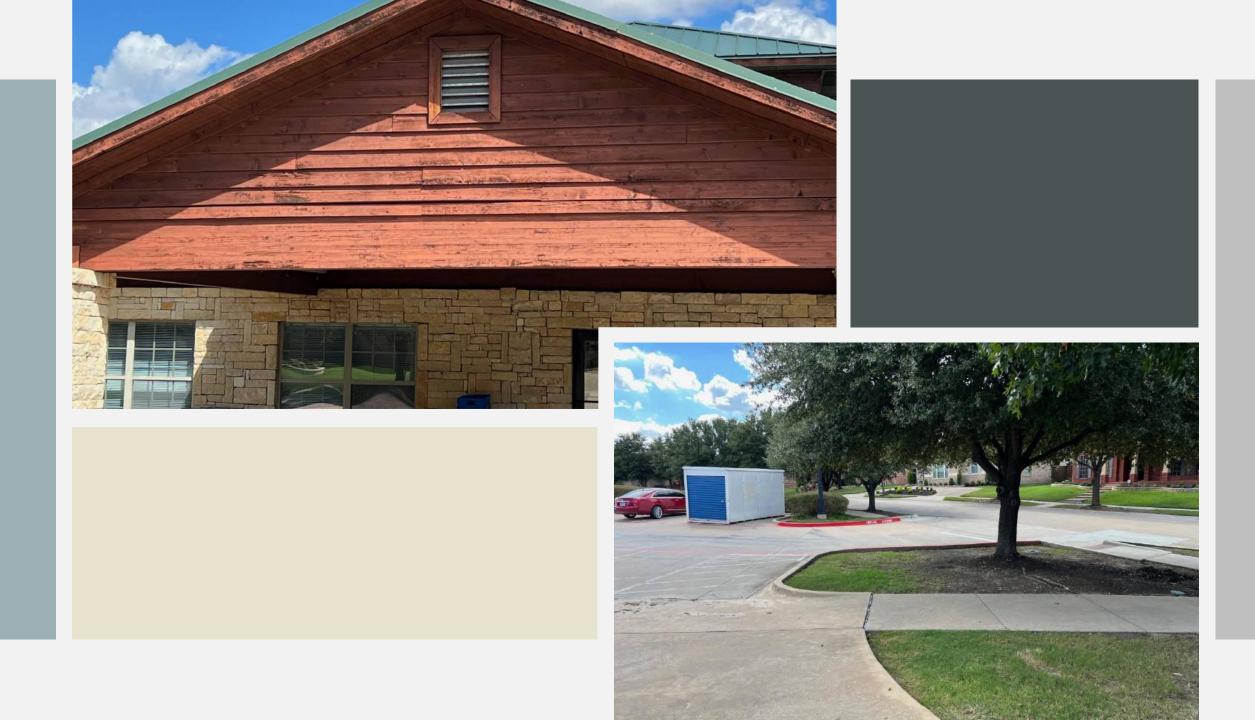
cc: Special Agent Weiss - USPS Office of the Inspector General

MAIL

Mail delivery task force

No parcel delivery

The Colony: no response

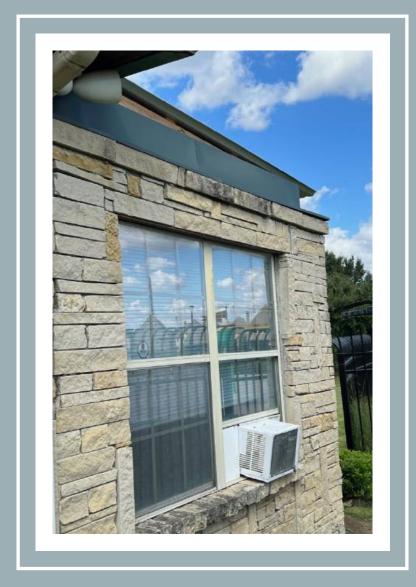










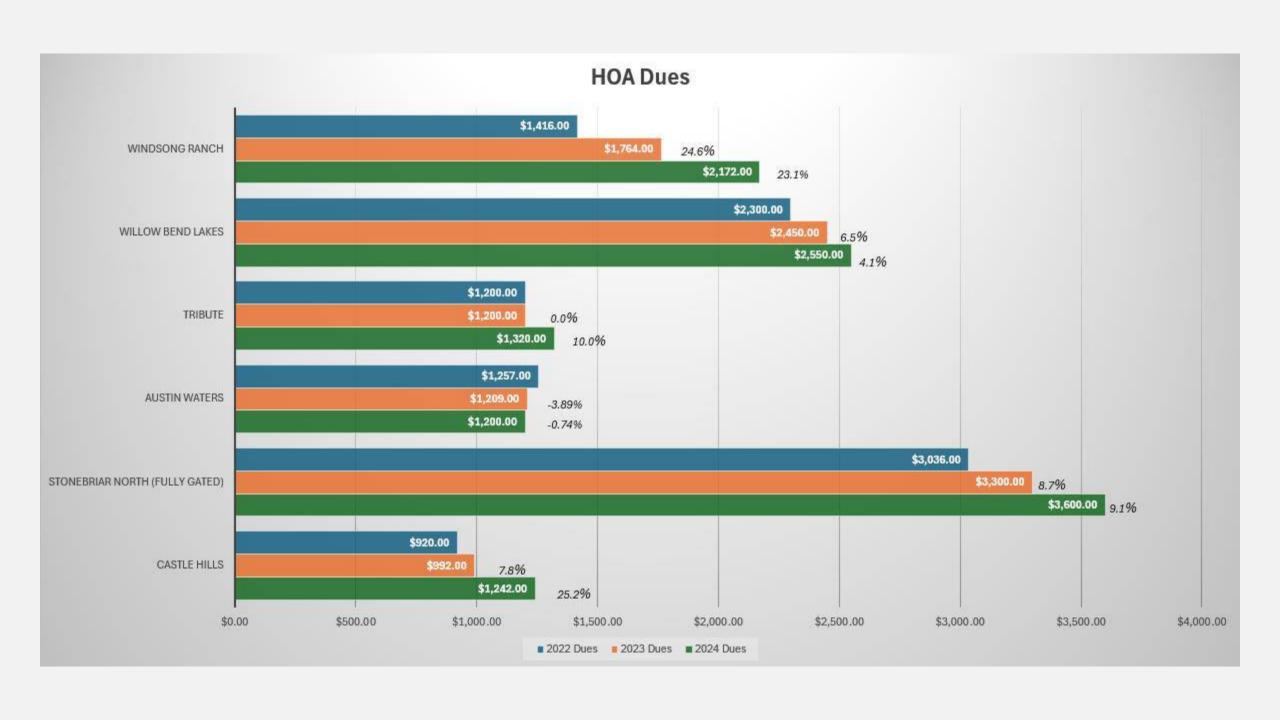




CASTLE HILLS • LEWISVILLE, TX • MAIL CENTER CONCEPT PN0000000 | 07-20-2023 |

THIS SKETCH IS CONCEPTUAL IN NATURE AND SUBJECT TO FURTHER STUDY TO ACCOMODATE ALL PROGRAM NEEDS AND REGULATORY COMPLIANCE REQUIREMENTS





NEW MANAGEMENT COMPANY

- Process of selection
- Summary of bids
- Introduction of new management company
- Sub associations
 management
 (except for Quarters and
 Village Shops PH 1)

Sub-Association	Total Residents	Board Control	Management
Chateaux at the Shops Neighborhood Association, Inc.	19	Resident	Bright Realty Management
Enchanted Hill Neighborhood Association, Inc.	101	Resident	Bright Realty Management
Golf Villas Neighborhood Association, Inc.	64	Resident	Neighborhood Management, Inc.
Golf Villas II Neighborhood Association, Inc.	93	Resident	Bright Realty Management
Reserve Neighborhood Association, Inc.	275	Resident	Goodwin Management
Retreat Neighborhood Association, Inc.	20	Resident	Bright Realty Management
Townhomes at Northpointe Neighborhood Association, Inc.	94	Resident	Bright Realty Management
Townhomes at Northpointe II Neighborhood Association, Inc.	57	Us	Bright Realty Management
Townhomes at Northpointe III Neighborhood Association, Inc.	86	Us	Bright Realty Management



- with new management
- Budget available on portal
- 2025 annual assessment \$1,260.00 regular \$100.00 Capital Reserve = \$1,360.00 total

APPLICATIONS FOR NEW BOARD

Members for 2026 or beyond

QUESTIONS?